How do I delete my internet storage (cache)?

1. Choose your browser from the types below and follow the instructions to learn how. Don't know how to figure out which browser you're using? Read this.

Internet Explorer 8 - 11

1. Open Internet Explorer
2. Click the gear wheel in the top right corner
3. Click on "Safety"
4. Click on Delete browsing history
5. Select Temporary Internet files and website files from the list
6. Click on Delete
7. On the bottom of the page you will see a notification that the browsing history has been deleted. Note: *This message may not display depending on your personal settings.*
   1. Refresh the page by pressing the *F5* key.. Your temporary internet file (cache) is now empty

Google Chrome

2. Click on the three dashes in the top right hand corner of your internet window
3. Click on settings
4. Click on History in the menu on the left
5. Click on Clear browsing data
6. Select Empty the cache from the list
7. Click on Clear browsing data. Your temporary internet file (cache) is now empty

Safari 5

1. Press the ALT-key
2. Click on Edit in the menu bar
3. Click on Empty Cache
4. Click on Empty in the pop-up box
5. Refresh the page by pressing the following keys at the same time:
   a. On a PC: *Ctrl + F5*
   b. On an Apple MAC: *CMD+R*

   Your temporary internet file (cache) is now empty

Mozilla FireFox 20

1. Click on the orange Firefox button in the top left corner
2. Click on Options
3. Click on Advanced
4. Click on the Network tab.
5. Click on Clear Now button in the Cached web Content section

Still having problems? Please don't give up we really want to see your job application. If you are in Calgary, you can call us at 311. If you're calling from somewhere other than Calgary, please call us at 403 268 2489.