



# Focus on Safety in the Centre City

What The City and its Partners  
are doing  
& How you can Help!

# Agenda

1. Introduction of CCSIT Members
2. Recent Accomplishments
3. Dallas' Courtesy Team
4. Next Steps
5. Questions & Answers
6. Closing Remarks



# **Centre City Safety Impact Team (CCSIT)**

# CCSIT Members

1. Calgary Police Service
2. Animal & Bylaw Services
3. Calgary Fire Department
4. Emergency Medical Service
5. Calgary Transit Safety & Security Division
6. Centre City Implementation



# Recent Accomplishments

# Operation Endeavour

- Undercover drug operation in the Core
- Targeting open air drug markets
- March – May 2009
- 21 undercover drug unit members & 52 district officers
- 419 drug buys from 206 individuals

# Operation Endeavour

## Stats:

- 375 CDSA charges
- 400 CC charges
- 151 warrants executed

## Results:

- 139 targets have been arrested
- Of those, 83 remain in custody & 35 sentenced (range from 21 days to 2.5 yrs)
- 56 released with conditions

# New Beat Officers

- Beat officers were launched in May 2009
- In first month of patrol:
  - 54 criminal code charges
  - 675 warrants
  - 4511 hrs of foot patrol
  - 1088 check up slips



**Calgary's Centre City**  
...where greatness begins

# Operation Pathway 2

- Joint project between Bylaw/Police
- Targeted pathways throughout the city
- Ran in June 2009
- 50 mountain bike officers participated

## Results:

- 316 summonses, 20 criminal charged,  
& executed 134 warrants

# Mountain Bike Teams

- 4 Bike Teams:
  - CPS → 9 officers + 1
    - Events, protests, demonstrations & large groups
  - Transit → 12 officers
  - Bylaw → 21 officers trained (out of 25)
    - Daily bike patrols (1 or 2 teams)
  - EMS → 10 units (20 units by Sept 2009)





# **Under Investigation: Courtesy Team**

Making Calgary's Downtown a Better Community

Maggie Schofield,  
Calgary Downtown Association

# History

- Southside Dallas
  - 100 acres of run down warehouse and vacant lots
  - Homeless, transients, criminals make area undesirable
  - Re-zoned for redevelopment (residential, office)

# History

- Southside Dallas (Cedar's) 2000-2009
  - 2000 began with 1.4 million square feet warehouse building
  - By 2004 another 1.2 million square foot warehouse building added
  - 2009 100 acres, 1000 residents
  - Now one of lowest crime areas in Dallas

# Downtown Calgary's Objective

- Improve public perception
- Minimize crime
- High street-level visibility
- Measurement and reporting to community

# Scope of Team

- Observe activity on streets, Plus 15s and around businesses
- Liaise with CPS, Bylaws, Business Owners and Residents (Community Associations)
- Support businesses and residential properties with escorts to parking areas etc
- Document all activities

# Structure


- **Consultation:**
  - Evaluate requirements, set expectations, & hiring
  - Training
  - Patrol Techniques, Reporting, PR, Risk Management, Loss Prevention, Conflict Resolution, Workplace Conduct, & Police Procedure

# Structure

- **Implementation:**
  - Infrastructure
  - Reporting
  - Handbook
  - Reference & background checks

# Next Steps

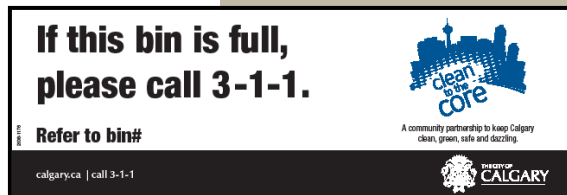
- Communicate project to safety executives
  - Finance road show (3 year commitment)
- Consultant engagement
  - Contract, scope
- Implementation



# Questions & Answers

# Making Progress

- New pilot projects
- Roll out a Great Neighbour program in Fall 09
- 3-1-1 program



# Next Meeting

## Focus on Safety

Thursday, September 24, 2009

ConocoPhillips Theatre

Glenbow Museum

130 9<sup>th</sup> Ave S.E.

12:00-1:00 pm

# Next Meeting

- Responsible Hospitality Edmonton
  - Social Marketing on Whyte Ave
  - Geoff Grimble from Toybox Media
- Update on Centre City Safe & Clean initiatives
- EMS Centre City Team & Case Management Strategy



# Contact Us

For questions and regular updates please visit:

[www.calgary.ca/centrecity/safety](http://www.calgary.ca/centrecity/safety)

Or contact:

Lorna Wallace, Program Manager - Centre City Implementation  
[lorna.wallace@calgary.ca](mailto:lorna.wallace@calgary.ca) or **403-268-5309**

- Clean to the Core (C2C)
- Centre City Safety Impact Team (CCSIT)

# Contact Us

## Calgary Police Service

Community Liaison Officers and the Business Liaison Officer are here to help. They can be reached by calling:

District #1 Office at **403-567-6100**

1-1 Cst Justin Brookes  
1-2 Cst Mike McNeil  
1-3 Cst. Erin Partridge  
1-4 Cst. Trevor Sadownik  
1-5 Cst. Phil Davies  
BLO is Cst. Brad Andrews

# Contact Us

## **Animal & Bylaw Services**

Doug Frizzell, Centre City Manager

[doug.frizzell@calgary.ca](mailto:doug.frizzell@calgary.ca) or **403-268-2717**

Andrew Bissett, Centre City Coordinator

[andrew.bissett@calgary.ca](mailto:andrew.bissett@calgary.ca) or **403-268-1508**

## **Emergency Medical Services**

Scott Holland, Team Lead Special Operations

[scott.holland@calgary.ca](mailto:scott.holland@calgary.ca) or **403-538-6132**

# Contact Us

## Calgary Transit

Peace Officers have individually adopted the following LRT platforms:

<b>3rd Street SE</b>	Chris Dixon #257 <a href="mailto:crdixon@calgary.ca">crdixon@calgary.ca</a>
<b>Olympic Plaza</b>	Ryan Bourgon #230 <a href="mailto:rbourgon@calgary.ca">rbourgon@calgary.ca</a>
<b>Centre Street</b>	Rob VandeBunte #146 <a href="mailto:robvande.bunte@calgary.ca">robvande.bunte@calgary.ca</a>
<b>1st Street SW</b>	Kathy Coleman #179 <a href="mailto:kcoleman@calgary.ca">kcoleman@calgary.ca</a>
<b>3rd Street SW</b>	Ardy Azadkhani #237 <a href="mailto:aazadkhani@calgary.ca">aazadkhani@calgary.ca</a>
<b>4th Street SW</b>	Doug Bailey #235 <a href="mailto:dgbailey@calgary.ca">dgbailey@calgary.ca</a>
<b>6 Street SW</b>	Chris Lamb #236 <a href="mailto:cplamb@calgary.ca">cplamb@calgary.ca</a>
	David Herceg #269 <a href="mailto:daherceg@calgary.ca">daherceg@calgary.ca</a>
<b>7 Street SW</b>	Nigel Woodhouse #243 <a href="mailto:njwoodhouse@calgary.ca">njwoodhouse@calgary.ca</a>
<b>8th Street SW</b>	Rod Franks #174 <a href="mailto:rfranks@calgary.ca">rfranks@calgary.ca</a>
<b>10th Street SW</b>	Ryan Schinnour #249 <a href="mailto:rjschinnour@calgary.ca">rjschinnour@calgary.ca</a>