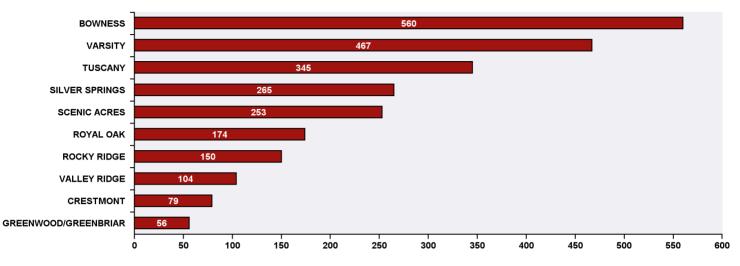


311 Top Public Service Requests (SRs) by Ward, Community and Type

for SRs created in August 2019

Top 10 Communities in Ward 1 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - Property Tax Account Inquiry	121	4.8%
CBS Inspection - Electrical	96	3.8%
Parks - Tree Concern - WAM	84	3.3%
WRS - Cart Management	82	3.3%
CBS Inspection - Residential Improvement Project - RIP	77	3.1%
WRS - Waste - Residential	71	2.8%
Finance - ONLINE TIPP Agreement Request	70	2.8%
Bylaw - Long Grass - Weeds Infraction	58	2.3%
Roads - Backlane Maintenance	53	2.1%
Roads - Dead Animal Pick-Up	52	2.1%
Finance - TIPP Agreement Request	48	1.9%
CBS Inspection - Commercial or Multi-Family	47	1.9%
WATS - Sewage Back-up	41	1.6%
WRS - Recycling - Blue Cart	41	1.6%
AS - Lost and Found Animal	40	1.6%
Bylaw - Material on Public Property	37	1.5%
311 Contact Us	36	1.4%
Roads - Sidewalk - Curb and Gutter Repair	36	1.4%
Roads - Roadway Maintenance	33	1.3%
WRS - Compost - Green Cart	33	1.3%
Total Top 20 SR Types	1,156	45.9%
Total Other SRs	1,363	54.1%
Total SRs for Ward	2,519	100.0%