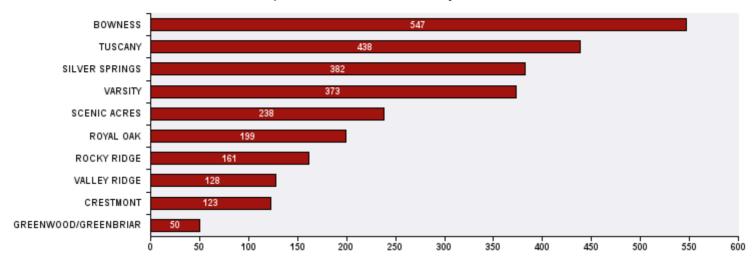
## 311 Top Public Service Requests (SRs) by Ward, **Community and Type**

for SRs created in July 2020





Top 20 SR Types by Volume	SR Count	% of Total Ward
WRS - Cart Management	137	5.1%
Parks - Tree Concern - WAM	134	4.9%
Finance - Property Tax Account Inquiry	132	4.9%
Bylaw - Long Grass - Weeds Infraction	101	3.7%
Finance - ONLINE TIPP Agreement Request	93	3.4%
CBS Inspection - Electrical	91	3.4%
Roads - Backlane Maintenance	61	2.3%
CBS Inspection - Residential Improvement Project - RIP	60	2.2%
Corporate - Graffiti Concerns	60	2.2%
WRS - Compost - Green Cart	60	2.2%
Roads - Pothole Maintenance	58	2.1%
311 Contact Us	54	2.0%
WRS - Waste - Residential	53	2.0%
Bylaw - Material on Public Property	48	1.8%
Bylaw - Temporary Signs Infraction on City Property	45	1.7%
Roads - Dead Animal Pick-Up	42	1.5%
Roads - Roadway Maintenance	41	1.5%
WRS - Recycling - Blue Cart	41	1.5%
Parks - Infrastructure - WAM	40	1.5%
Parks - Maintenance - WAM	38	1.4%
Roads - Sidewalk - Curb and Gutter Repair	38	1.4%
Total Top 20 SR Types	1,427	52.6%
Total Other SRs	1,284	47.4%
Total SRs for Ward	2,711	100.0%