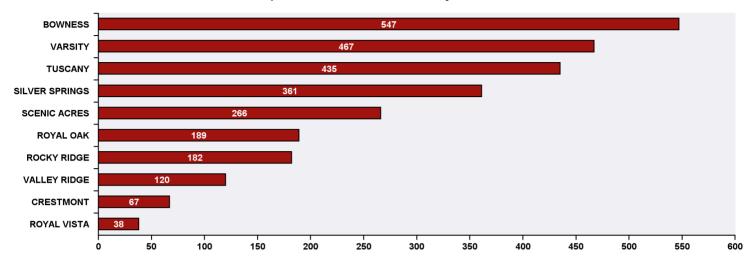
## 311 Top Public Service Requests (SRs) by Ward, **Community and Type**

for SRs created in May 2019





Top 20 SR Types by Volume	SR Count	% of Total Ward
City Clerk's - Civic Census (Public Inquiries)	226	8.3%
Finance - Property Tax Account Inquiry	125	4.6%
Finance - ONLINE TIPP Agreement Request	124	4.5%
CBS Inspection - Electrical	95	3.5%
WRS - Cart Management	88	3.2%
Roads - Street Cleaning	85	3.1%
Parks - Tree Concern - WAM	58	2.1%
CBS Inspection - Residential Improvement Project - RIP	50	1.8%
WRS - Compost - Green Cart	49	1.8%
WRS - Waste - Residential	49	1.8%
Roads - Pothole Maintenance	46	1.7%
Finance - TIPP Agreement Request	44	1.6%
Roads - Backlane Maintenance	43	1.6%
311 Contact Us	41	1.5%
Corporate - Graffiti Concerns	38	1.4%
Roads - Roadway Maintenance	38	1.4%
AS - Animal at Large	37	1.4%
WRS - Recycling - Blue Cart	37	1.4%
CBS Inspection - Furnace Replacement	36	1.3%
CN - Subsidized Programs - Fair Entry	36	1.3%
Total Top 20 SR Types	1,345	49.3%
Total Other SRs	1,382	50.7%
Total SRs for Ward	2,727	100.0%