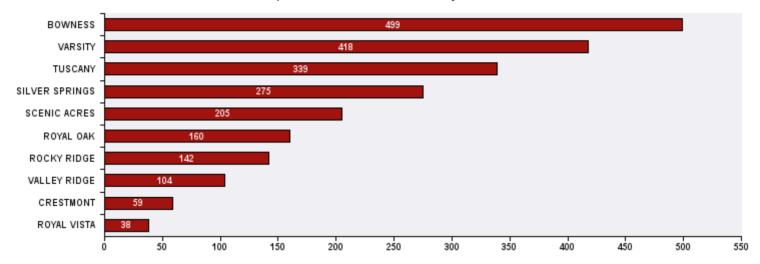
311 Top Public Service Requests (SRs) by Ward, **Community and Type**

for SRs created in September 2019





Top 20 SR Types by Volume	SR Count	% of Total Ward
WRS - Cart Management	123	5.4%
Parks - Wildlife Sightings	77	3.4%
Parks - Tree Concern - WAM	75	3.3%
Roads - Backlane Maintenance	72	3.2%
Finance - Property Tax Account Inquiry	66	2.9%
Corporate - Graffiti Concerns	63	2.8%
CBS Inspection - Electrical	59	2.6%
CBS Inspection - Residential Improvement Project - RIP	57	2.5%
Finance - ONLINE TIPP Agreement Request	54	2.4%
WRS - Waste - Residential	52	2.3%
Roads - Dead Animal Pick-Up	46	2.0%
Bylaw - Tree - Shrub Infraction	42	1.8%
CBS Inspection - Commercial or Multi-Family	39	1.7%
WRS - Recycling - Blue Cart	39	1.7%
CBS Inspection - Furnace Replacement	38	1.7%
WRS - Compost - Green Cart	38	1.7%
CT - Employee Conduct	37	1.6%
WATS - Sewage Back-up	36	1.6%
Roads - Debris on Street/Sidewalk/Boulevard	34	1.5%
Roads - Roadway Maintenance	34	1.5%
Total Top 20 SR Types	1,081	47.4%
Total Other SRs	1,200	52.6%
Total SRs for Ward	2,281	100.0%