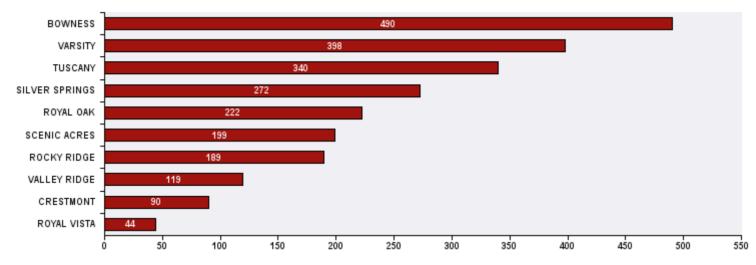


## 311 Top Public Service Requests (SRs) by Ward, Community and Type

for SRs created in September 2020

## Top 10 Communities in Ward 1 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - Property Tax Account Inquiry	152	6.3%
WRS - Cart Management	108	4.5%
CBS Inspection - Electrical	101	4.2%
Finance - ONLINE TIPP Agreement Request	92	3.8%
CBS Inspection - Residential Improvement Project - RIP	79	3.3%
Parks - Tree Concern - WAM	79	3.3%
WRS - Waste - Residential	76	3.1%
CBS Inspection - Furnace Replacement	54	2.2%
WRS - Recycling - Blue Cart	45	1.9%
Roads - Sidewalk - Curb and Gutter Repair	43	1.8%
CBS Inspection - Commercial or Multi-Family	41	1.7%
CBS - DCI - Vehicle Infractions	38	1.6%
Finance - TIPP Agreement Request	38	1.6%
WRS - Compost - Green Cart	36	1.5%
CBS Inspection - Plumbing	35	1.4%
Roads - Dead Animal Pick-Up	34	1.4%
Roads - Pothole Maintenance	34	1.4%
AS - Animal at Large	31	1.3%
Roads - Backlane Maintenance	31	1.3%
CN - Subsidized Programs - Fair Entry	30	1.2%
Total Top 20 SR Types	1,177	48.5%
Total Other SRs	1,249	51.5%
Total SRs for Ward	2,426	100.0%