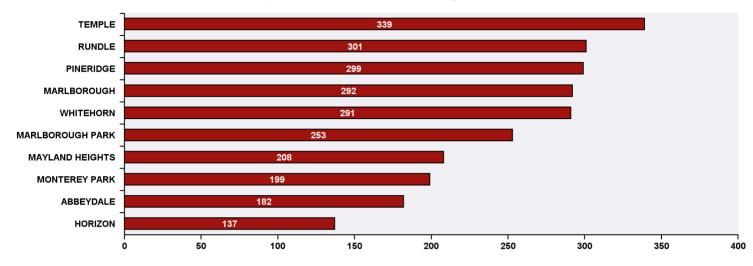


311 Top Public Service Requests (SRs) by Ward, Community and Type

for SRs created in April 2019

Top 10 Communities in Ward 10 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
City Clerk's - Civic Census (Public Inquiries)	285	9.2%
Roads - Streetlight Maintenance	151	4.9%
WRS - Cart Management	137	4.4%
Finance - Property Tax Account Inquiry	118	3.8%
Bylaw - Material on Public Property	105	3.4%
Roads - Street Cleaning	86	2.8%
Roads - Pothole Maintenance	77	2.5%
WRS - Waste - Residential	75	2.4%
Roads - Debris on Backlane	61	2.0%
WRS - Compost - Green Cart	61	2.0%
Parks - Tree Concern - WAM	57	1.8%
CBS Inspection - Commercial or Multi-Family	56	1.8%
WRS - Recycling - Blue Cart	55	1.8%
Bylaw - Temporary Signs Infraction on City Property	51	1.7%
WATS - Sewage Back-up	50	1.6%
Roads - Backlane Maintenance	49	1.6%
CT - Employee Conduct	47	1.5%
Roads - Roadway Maintenance	46	1.5%
AS - Animal at Large	40	1.3%
AS - Lost and Found Animal	40	1.3%
CBS Inspection - Furnace Replacement	40	1.3%
Total Top 20 SR Types	1,687	54.7%
Total Other SRs	1,399	45.3%
Total SRs for Ward	3,086	100.0%

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