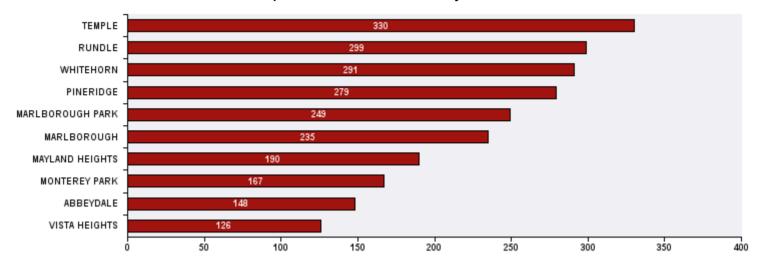
311 Top Public Service Requests (SRs) by Ward, **Community and Type**

for SRs created in August 2020





Top 20 SR Types by Volume	SR Count	% of Total Ward
WRS - Cart Management	164	5.7%
Bylaw - Long Grass - Weeds Infraction	104	3.6%
Bylaw - Material on Public Property	100	3.5%
Finance - Property Tax Account Inquiry	97	3.4%
WRS - Waste - Residential	86	3.0%
CBS Inspection - Electrical	81	2.8%
Corporate - Face Covering Concerns	81	2.8%
Parks - Tree Concern - WAM	80	2.8%
Roads - Pothole Maintenance	79	2.8%
Roads - Dead Animal Pick-Up	67	2.3%
Roads - Debris on Backlane	66	2.3%
CN - Subsidized Programs - Fair Entry	64	2.2%
Parks - Wildlife Sightings	64	2.2%
WRS - Recycling - Blue Cart	61	2.1%
CBS Inspection - Residential Improvement Project - RIP	58	2.0%
AS - Animal at Large	46	1.6%
Roads - Debris on Street/Sidewalk/Boulevard	45	1.6%
311 Contact Us	43	1.5%
CBS Inspection - Commercial or Multi-Family	41	1.4%
WATS - Sewage Back-up	40	1.4%
WRS - Compost - Green Cart	40	1.4%
Total Top 20 SR Types	1,507	52.6%
Total Other SRs	1,356	47.4%
Total SRs for Ward	2,863	100.0%