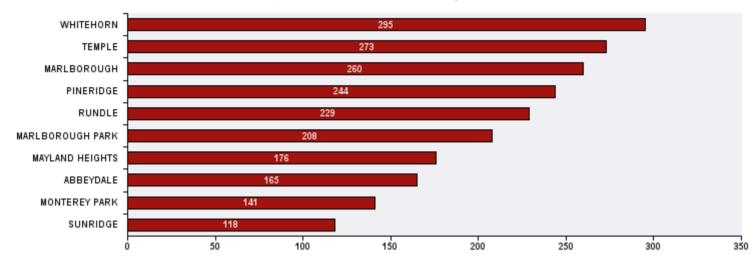


311 Top Public Service Requests (SRs) by Ward, Community and Type

for SRs created in March 2021

Top 10 Communities in Ward 10 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
WRS - Cart Management	153	5.8%
Finance - Property Tax Account Inquiry	150	5.6%
Bylaw - Material on Public Property	93	3.5%
CBS Inspection - Residential Improvement Project - RIP	78	2.9%
Compliance - Taxi/Limousine/TNC (Ride Sharing) Concern	63	2.4%
CBS Inspection - Commercial or Multi-Family	62	2.3%
CBS Inspection - Electrical	62	2.3%
Corporate - Graffiti Concerns	62	2.3%
Roads - Debris on Backlane	56	2.1%
WATS - Sewage Back-up	56	2.1%
WRS - Waste - Residential	55	2.1%
WRS - Compost - Green Cart	53	2.0%
CBS Inspection - Plumbing	46	1.7%
CFD - Inspection - Business Licence - FHB	45	1.7%
Roads - Pothole Maintenance	44	1.7%
CT - Employee Conduct	41	1.5%
Roads - Debris on Street/Sidewalk/Boulevard	41	1.5%
WRS - Recycling - Blue Cart	41	1.5%
AS - Animal at Large	40	1.5%
CBS Inspection - Furnace Replacement	38	1.4%
Total Top 20 SR Types	1,279	48.1%
Total Other SRs	1,380	51.9%
Total SRs for Ward	2,659	100.0%