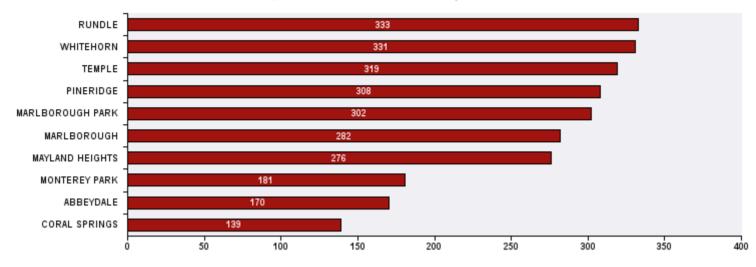


## 311 Top Public Service Requests (SRs) by Ward, Community and Type

for SRs created in July 2020

## Top 10 Communities in Ward 10 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Bylaw - Long Grass - Weeds Infraction	167	5.4%
WRS - Cart Management	151	4.9%
Finance - Property Tax Account Inquiry	120	3.9%
Roads - Pothole Maintenance	92	3.0%
Parks - Tree Concern - WAM	88	2.8%
Roads - Dead Animal Pick-Up	84	2.7%
CN - Subsidized Programs - Fair Entry	81	2.6%
WRS - Waste - Residential	77	2.5%
Bylaw - Material on Public Property	73	2.4%
WRS - Recycling - Blue Cart	69	2.2%
CBS Inspection - Residential Improvement Project - RIP	62	2.0%
WRS - Compost - Green Cart	61	2.0%
CBS - RIM - Property Research	58	1.9%
Roads - Boulevard Maintenance	57	1.8%
311 Contact Us	56	1.8%
Roads - Roadway Maintenance	55	1.8%
Roads - Sidewalk - Curb and Gutter Repair	55	1.8%
Roads - Debris on Backlane	54	1.7%
Roads - Debris on Street/Sidewalk/Boulevard	51	1.6%
CBS Inspection - Electrical	48	1.5%
Total Top 20 SR Types	1,559	50.3%
Total Other SRs	1,542	49.7%
Total SRs for Ward	3,101	100.0%