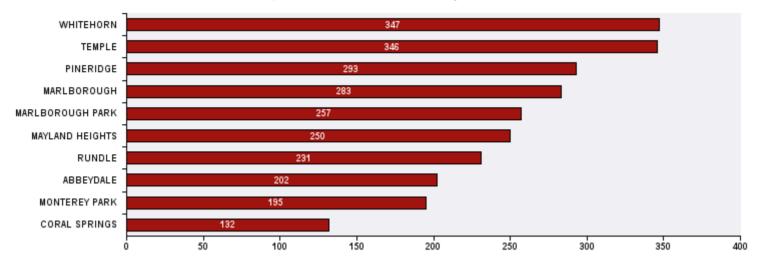
311 Top Public Service Requests (SRs) by Ward, **Community and Type**

for SRs created in May 2020

Top 10 Communities in Ward 10 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
WRS - Cart Management	173	5.8%
CFD - Operation Birthdays	135	4.6%
Roads - Pothole Maintenance	121	4.1%
Bylaw - Material on Public Property	120	4.0%
Finance - Property Tax Account Inquiry	120	4.0%
WRS - Compost - Green Cart	118	4.0%
WRS - Waste - Residential	104	3.5%
Parks - Tree Concern - WAM	90	3.0%
CN - Subsidized Programs - Fair Entry	79	2.7%
CBS Inspection - Residential Improvement Project - RIP	67	2.3%
WRS - Recycling - Blue Cart	66	2.2%
Roads - Debris on Backlane	63	2.1%
Finance - ONLINE TIPP Agreement Request	54	1.8%
Roads - Debris on Street/Sidewalk/Boulevard	54	1.8%
Roads - Street Cleaning	52	1.8%
Roads - Streetlight Maintenance	47	1.6%
Roads - Backlane Maintenance	45	1.5%
WATS - Sewage Back-up	45	1.5%
311 Contact Us	42	1.4%
Compliance - Business Licence Concern	42	1.4%
Total Top 20 SR Types	1,637	55.2%
Total Other SRs	1,329	44.8%
Total SRs for Ward	2,966	100.0%