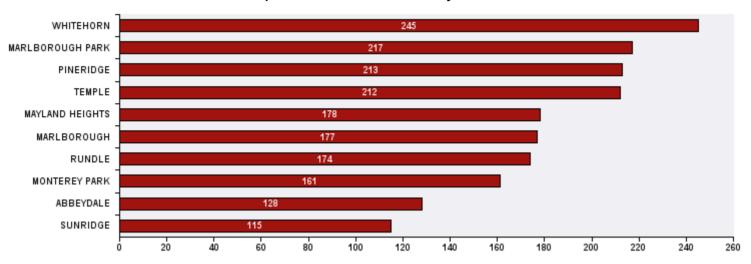
## 311 Top Public Service Requests (SRs) by Ward, **Community and Type**

for SRs created in September 2019





Top 20 SR Types by Volume	SR Count	% of Total Ward
WRS - Cart Management	126	5.5%
Finance - Property Tax Account Inquiry	77	3.4%
Bylaw - Material on Public Property	75	3.3%
Roads - Debris on Street/Sidewalk/Boulevard	70	3.1%
WATS - Sewage Back-up	67	2.9%
Roads - Streetlight Maintenance	63	2.8%
Roads - Dead Animal Pick-Up	58	2.6%
Roads - Debris on Backlane	58	2.6%
WRS - Waste - Residential	54	2.4%
Parks - Tree Concern - WAM	53	2.3%
WRS - Recycling - Blue Cart	52	2.3%
CBS Inspection - Commercial or Multi-Family	46	2.0%
CBS Inspection - Electrical	46	2.0%
Roads - Pothole Maintenance	45	2.0%
CBS Inspection - Residential Improvement Project - RIP	42	1.8%
WRS - Compost - Green Cart	42	1.8%
CBS Inspection - Furnace Replacement	40	1.8%
Corporate - Encampment Concerns	34	1.5%
CFD - Inspection - Business Licence - FHB	33	1.5%
CT - Employee Conduct	33	1.5%
Total Top 20 SR Types	1,114	49.0%
Total Other SRs	1,159	51.0%
Total SRs for Ward	2,273	100.0%