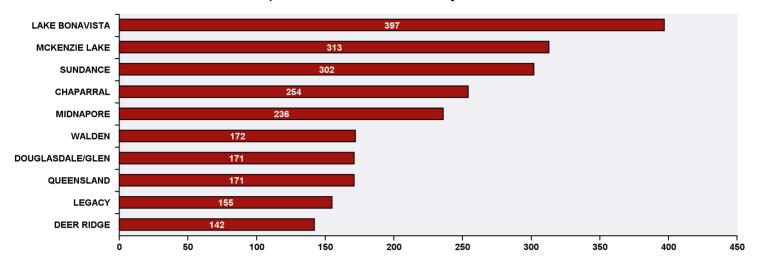
311 Top Public Service Requests (SRs) by Ward, **Community and Type**

for SRs created in April 2019





Top 20 SR Types by Volume	SR Count	% of Total Ward
City Clerk's - Civic Census (Public Inquiries)	237	9.0%
Roads - Street Cleaning	171	6.5%
Corporate - Graffiti Concerns	104	3.9%
Finance - Property Tax Account Inquiry	97	3.7%
WRS - Cart Management	92	3.5%
CBS Inspection - Electrical	90	3.4%
WATS - Service and Main Valve Issues	77	2.9%
Finance - ONLINE TIPP Agreement Request	72	2.7%
WRS - Compost - Green Cart	66	2.5%
Parks - Tree Concern - WAM	63	2.4%
WRS - Waste - Residential	59	2.2%
Roads - Streetlight Maintenance	55	2.1%
AS - Animal at Large	49	1.9%
Roads - Sidewalk - Curb and Gutter Repair	45	1.7%
CBS Inspection - Furnace Replacement	44	1.7%
Parks - Wildlife Sightings	43	1.6%
CBS Inspection - Residential Improvement Project - RIP	42	1.6%
Roads - Pothole Maintenance	42	1.6%
CBS Inspection - Gas	39	1.5%
CBS Inspection - Commercial or Multi-Family	36	1.4%
Finance - TIPP Agreement Request	36	1.4%
Total Top 20 SR Types	1,559	58.9%
Total Other SRs	1,086	41.1%
Total SRs for Ward	2,645	100.0%