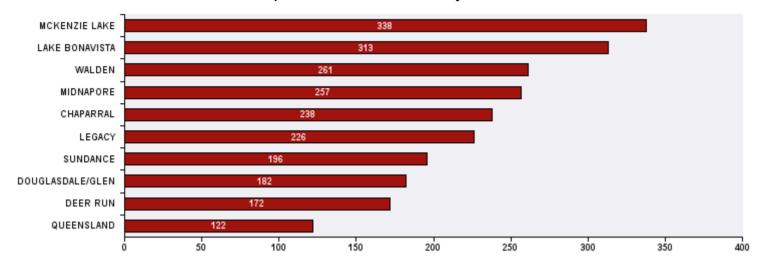
## 311 Top Public Service Requests (SRs) by Ward, **Community and Type**

for SRs created in August 2020





Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - Property Tax Account Inquiry	120	4.5%
Finance - ONLINE TIPP Agreement Request	117	4.4%
CBS Inspection - Electrical	113	4.3%
Parks - Tree Concern - WAM	108	4.1%
CBS Inspection - Residential Improvement Project - RIP	91	3.4%
WRS - Cart Management	89	3.4%
Roads - Pothole Maintenance	86	3.2%
Roads - Sidewalk - Curb and Gutter Repair	72	2.7%
Bylaw - Long Grass - Weeds Infraction	62	2.3%
311 Contact Us	61	2.3%
WRS - Waste - Residential	60	2.3%
WRS - Compost - Green Cart	53	2.0%
WRS - New Service - Carts	51	1.9%
AS - Pick Up Stray	45	1.7%
WRS - Recycling - Blue Cart	38	1.4%
Corporate - Face Covering Concerns	37	1.4%
Finance - TIPP Agreement Request	37	1.4%
Bylaw - Noise Concerns	36	1.4%
CBS Inspection - Furnace Replacement	36	1.4%
CBS - RIM - Property Research	35	1.3%
Roads - Backlane Maintenance	35	1.3%
Roads - Dead Animal Pick-Up	35	1.3%
Total Top 20 SR Types	1,417	53.5%
Total Other SRs	1,230	46.5%
Total SRs for Ward	2,647	100.0%