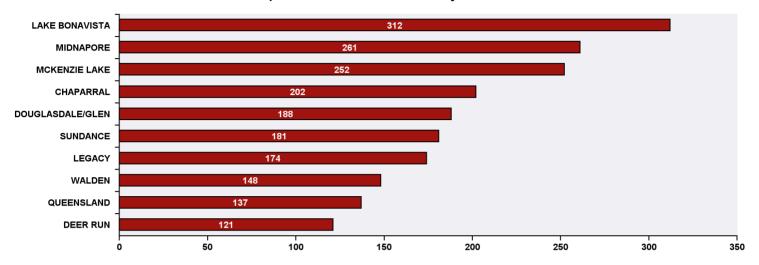
311 Top Public Service Requests (SRs) by Ward, **Community and Type**

for SRs created in March 2019

Top 10 Communities in Ward 14 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - Property Tax Account Inquiry	148	6.6%
Bylaw - Snow and Ice on Sidewalk	120	5.3%
Roads - Streetlight Maintenance	98	4.4%
Roads - Snow and Ice Control	96	4.3%
WRS - Cart Management	73	3.2%
Finance - ONLINE TIPP Agreement Request	70	3.1%
Roads - Dead Animal Pick-Up	60	2.7%
CBS Inspection - Electrical	57	2.5%
WRS - Waste - Residential	55	2.4%
WATS - Catch Basin Concerns	51	2.3%
Bylaw - Temporary Signs Infraction on City Property	48	2.1%
CBS Inspection - Residential Improvement Project - RIP	47	2.1%
CBS Inspection - Commercial or Multi-Family	40	1.8%
CBS Inspection - Furnace Replacement	40	1.8%
AS - Pick Up Stray	39	1.7%
Roads - Sidewalk - Curb and Gutter Repair	38	1.7%
WATS - Construction Inquiry	36	1.6%
WRS - Compost - Green Cart	33	1.5%
Roads - Backlane Maintenance	32	1.4%
WRS - Recycling - Blue Cart	32	1.4%
Total Top 20 SR Types	1,213	54.0%
Total Other SRs	1,034	46.0%
Total SRs for Ward	2,247	100.0%