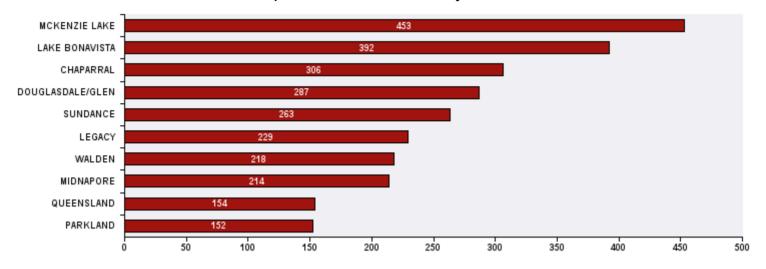
311 Top Public Service Requests (SRs) by Ward, **Community and Type**

for SRs created in May 2020

Top 10 Communities in Ward 14 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Roads - Pothole Maintenance	184	6.0%
CFD - Operation Birthdays	182	5.9%
WRS - Compost - Green Cart	176	5.7%
Finance - Property Tax Account Inquiry	159	5.2%
Parks - Tree Concern - WAM	122	4.0%
WRS - Cart Management	120	3.9%
Finance - ONLINE TIPP Agreement Request	113	3.7%
WRS - Waste - Residential	86	2.8%
Bylaw - Disturbance and Behavioural Concerns	74	2.4%
Roads - Street Cleaning	72	2.3%
CBS Inspection - Electrical	69	2.2%
WRS - Recycling - Blue Cart	67	2.2%
311 Contact Us	66	2.1%
WATS - Service and Main Valve Issues	57	1.9%
CBS Inspection - Plumbing	50	1.6%
CBS Inspection - Residential Improvement Project - RIP	50	1.6%
AS - Pick Up Stray	49	1.6%
WRS - New Service - Carts	46	1.5%
Bylaw - Material on Public Property	45	1.5%
Roads - Sidewalk - Curb and Gutter Repair	43	1.4%
Total Top 20 SR Types	1,830	59.5%
Total Other SRs	1,246	40.5%
Total SRs for Ward	3,076	100.0%