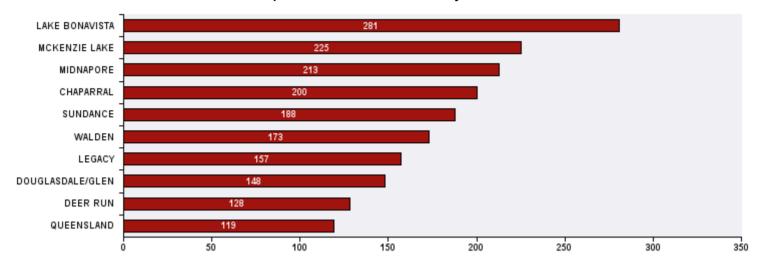
311 Top Public Service Requests (SRs) by Ward, **Community and Type**

for SRs created in September 2019





Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - Property Tax Account Inquiry	91	4.3%
WRS - Cart Management	87	4.1%
CBS Inspection - Electrical	72	3.4%
Parks - Tree Concern - WAM	72	3.4%
CBS Inspection - Residential Improvement Project - RIP	66	3.1%
Roads - Backlane Maintenance	56	2.6%
Roads - Sidewalk - Curb and Gutter Repair	54	2.6%
AS - Pick Up Stray	52	2.5%
CBS Inspection - Furnace Replacement	52	2.5%
Finance - ONLINE TIPP Agreement Request	48	2.3%
WRS - Recycling - Blue Cart	48	2.3%
WRS - Waste - Residential	48	2.3%
Parks - Wildlife Sightings	43	2.0%
WRS - Compost - Green Cart	42	2.0%
Finance - TIPP Agreement Request	41	1.9%
Roads - Traffic Signal Timing Inquiry	41	1.9%
Roads - Dead Animal Pick-Up	37	1.7%
CBS Inspection - Gas	36	1.7%
311 Contact Us	35	1.7%
CBS Inspection - Commercial or Multi-Family	35	1.7%
CBS Inspection - Plumbing	35	1.7%
Total Top 20 SR Types	1,091	51.5%
Total Other SRs	1,026	48.5%
Total SRs for Ward	2,117	100.0%