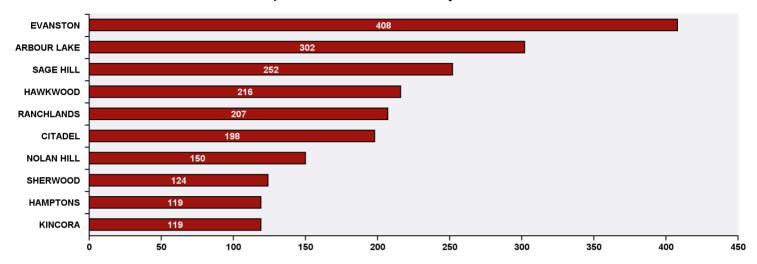
311 Top Public Service Requests (SRs) by Ward, **Community and Type**

for SRs created in April 2019





Top 20 SR Types by Volume	SR Count	% of Total Ward
City Clerk's - Civic Census (Public Inquiries)	248	11.6%
Finance - Property Tax Account Inquiry	108	5.0%
CBS Inspection - Electrical	101	4.7%
WRS - Cart Management	88	4.1%
Finance - ONLINE TIPP Agreement Request	80	3.7%
Roads - Street Cleaning	61	2.9%
CBS Inspection - Residential Improvement Project - RIP	59	2.8%
WRS - Compost - Green Cart	54	2.5%
WATS - Service and Main Valve Issues	49	2.3%
WRS - Waste - Residential	39	1.8%
Roads - Traffic or Pedestrian Light Repair	37	1.7%
Corporate - Graffiti Concerns	35	1.6%
Finance - TIPP Agreement Request	33	1.5%
Roads - Debris on Street/Sidewalk/Boulevard	33	1.5%
CBS Inspection - Plumbing	32	1.5%
Roads - Dead Animal Pick-Up	32	1.5%
Parks - Tree Concern - WAM	29	1.4%
Roads - Signs - Missing - Damaged	29	1.4%
WRS - New Service - Carts	29	1.4%
CN - Subsidized Programs - Fair Entry	28	1.3%
WRS - Recycling - Blue Cart	28	1.3%
Total Top 20 SR Types	1,232	57.6%
Total Other SRs	907	42.4%
Total SRs for Ward	2,139	100.0%