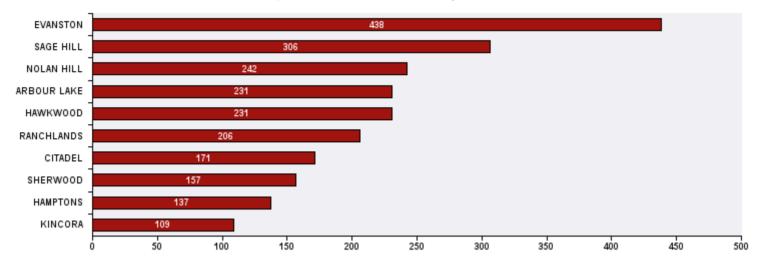


## 311 Top Public Service Requests (SRs) by Ward, Community and Type

for SRs created in August 2020

## Top 10 Communities in Ward 2 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
CBS Inspection - Electrical	140	6.2%
Finance - Property Tax Account Inquiry	130	5.7%
WRS - Cart Management	117	5.2%
Finance - ONLINE TIPP Agreement Request	101	4.5%
Bylaw - Long Grass - Weeds Infraction	91	4.0%
CBS Inspection - Residential Improvement Project - RIP	91	4.0%
Roads - Dead Animal Pick-Up	62	2.7%
CBS Inspection - Plumbing	56	2.5%
Parks - Tree Concern - WAM	55	2.4%
Finance - TIPP Agreement Request	50	2.2%
311 Contact Us	47	2.1%
WRS - Waste - Residential	45	2.0%
Roads - Debris on Street/Sidewalk/Boulevard	36	1.6%
Roads - Signs - Missing - Damaged	35	1.5%
WRS - New Service - Carts	35	1.5%
CN - Subsidized Programs - Fair Entry	33	1.5%
Bylaw - Noise Concerns	32	1.4%
CBS Inspection - Cancellation or Reschedule	31	1.4%
CBS Inspection - Commercial or Multi-Family	31	1.4%
WRS - Compost - Green Cart	30	1.3%
Total Top 20 SR Types	1,248	55.2%
Total Other SRs	1,014	44.8%
Total SRs for Ward	2,262	100.0%

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