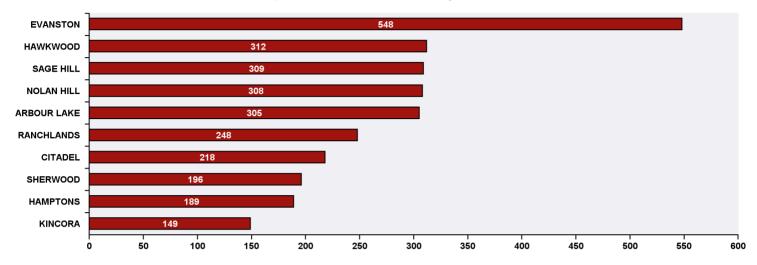


## 311 Top Public Service Requests (SRs) by Ward, Community and Type

for SRs created in June 2019

## Top 10 Communities in Ward 2 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - Property Tax Account Inquiry	279	9.9%
Finance - ONLINE TIPP Agreement Request	272	9.6%
Bylaw - Long Grass - Weeds Infraction	189	6.7%
Finance - TIPP Agreement Request	129	4.6%
CBS Inspection - Electrical	120	4.2%
WRS - Cart Management	97	3.4%
CBS Inspection - Residential Improvement Project - RIP	88	3.1%
WATS - Catch Basin Concerns	74	2.6%
Parks - Tree Concern - WAM	72	2.5%
WRS - Compost - Green Cart	65	2.3%
Parks - Mowing Request - WAM	58	2.1%
311 Contact Us	52	1.8%
WRS - Waste - Residential	50	1.8%
Roads - Dead Animal Pick-Up	46	1.6%
WRS - Recycling - Blue Cart	44	1.6%
CBS Inspection - Plumbing	36	1.3%
CBS Inspection - Commercial or Multi-Family	32	1.1%
WRS - New Service - Carts	32	1.1%
Bylaw - Material on Public Property	31	1.1%
Roads - Backlane Maintenance	30	1.1%
Roads - Roadway Maintenance	30	1.1%
Total Top 20 SR Types	1,826	64.6%
Total Other SRs	1,002	35.4%
Total SRs for Ward	2,828	100.0%

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