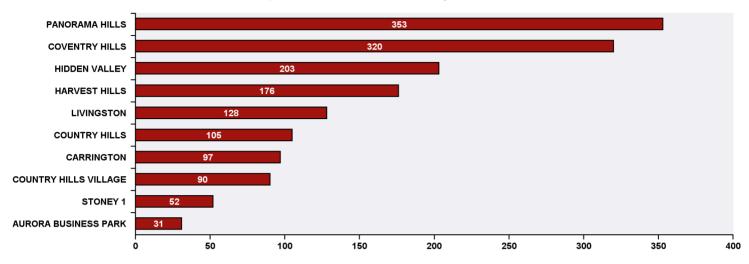


311 Top Public Service Requests (SRs) by Ward, Community and Type

for SRs created in April 2019

Top 10 Communities in Ward 3 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
City Clerk's - Civic Census (Public Inquiries)	136	8.7%
Finance - Property Tax Account Inquiry	78	5.0%
CBS Inspection - Electrical	66	4.2%
WATS - Service and Main Valve Issues	60	3.9%
Finance - ONLINE TIPP Agreement Request	55	3.5%
WRS - Cart Management	55	3.5%
WRS - New Service - Carts	54	3.5%
CBS Inspection - Residential Improvement Project - RIP	42	2.7%
Roads - Street Cleaning	42	2.7%
CBS Inspection - Commercial or Multi-Family	39	2.5%
WRS - Recycling - Blue Cart	37	2.4%
WRS - Waste - Residential	29	1.9%
Roads - Dead Animal Pick-Up	28	1.8%
Bylaw - Material on Public Property	25	1.6%
CT - Employee Conduct	25	1.6%
Parks - Tree Concern - WAM	25	1.6%
Finance - TIPP Agreement Request	23	1.5%
Bylaw - Temporary Signs Infraction on City Property	22	1.4%
CBS Inspection - Furnace Replacement	22	1.4%
Corporate - Graffiti Concerns	22	1.4%
Total Top 20 SR Types	885	56.8%
Total Other SRs	673	43.2%
Total SRs for Ward	1,558	100.0%

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