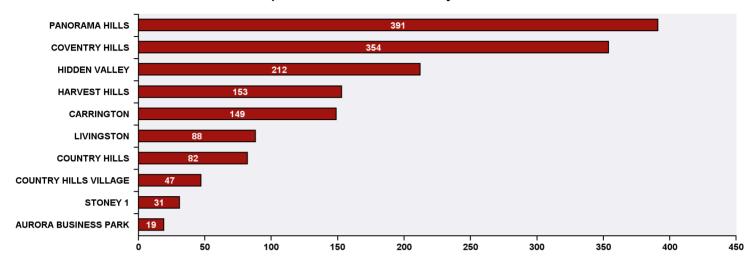
311 Top Public Service Requests (SRs) by Ward, **Community and Type**

for SRs created in August 2019





Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - Property Tax Account Inquiry	84	5.5%
WRS - Cart Management	76	4.9%
CBS Inspection - Electrical	75	4.9%
Finance - ONLINE TIPP Agreement Request	62	4.0%
CBS Inspection - Residential Improvement Project - RIP	59	3.8%
WRS - Waste - Residential	59	3.8%
Bylaw - Long Grass - Weeds Infraction	55	3.6%
WRS - New Service - Carts	51	3.3%
Parks - Tree Concern - WAM	42	2.7%
Roads - Dead Animal Pick-Up	39	2.5%
WRS - Compost - Green Cart	39	2.5%
CBS Inspection - Commercial or Multi-Family	34	2.2%
Corporate - Graffiti Concerns	34	2.2%
Finance - TIPP Agreement Request	34	2.2%
CBS Inspection - Plumbing	32	2.1%
Development Compliance - Vehicle Infractions	30	1.9%
WRS - Recycling - Blue Cart	25	1.6%
Bylaw - Material on Public Property	24	1.6%
311 Contact Us	20	1.3%
CBS Inspection - Furnace Replacement	20	1.3%
Total Top 20 SR Types	894	58.1%
Total Other SRs	646	41.9%
Total SRs for Ward	1,540	100.0%