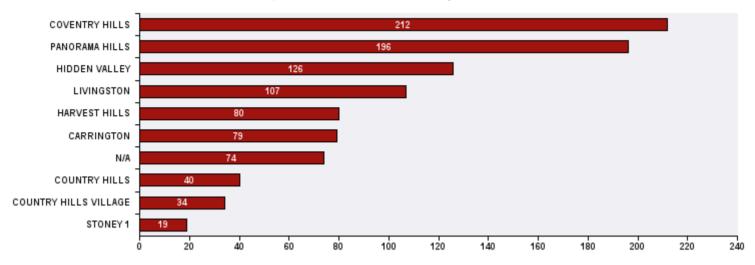


## 311 Top Public Service Requests (SRs) by Ward, Community and Type

for SRs created in December 2019

## Top 10 Communities in Ward 3 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Bylaw - Snow and Ice on Sidewalk	74	7.5%
Finance - ONLINE TIPP Agreement Request	73	7.4%
WRS - New Service - Carts	73	7.4%
Finance - Property Tax Account Inquiry	64	6.5%
CBS Inspection - Commercial or Multi-Family	34	3.4%
Finance - TIPP Agreement Request	34	3.4%
CBS Inspection - Electrical	33	3.3%
CBS Inspection - Residential Improvement Project - RIP	32	3.2%
WRS - Cart Management	32	3.2%
WRS - Waste - Residential	32	3.2%
Corporate - Graffiti Concerns	28	2.8%
WRS - Recycling - Blue Cart	28	2.8%
CN - Subsidized Programs - Fair Entry	20	2.0%
CT - Employee Conduct	18	1.8%
CBS Inspection - Furnace Replacement	17	1.7%
Bylaw - Temporary Signs Infraction on City Property	16	1.6%
Parks - Wildlife Management	14	1.4%
Roads - Debris on Street/Sidewalk/Boulevard	14	1.4%
Roads - Snow and Ice Control	14	1.4%
AS - Animal at Large	13	1.3%
Total Top 20 SR Types	663	67.2%
Total Other SRs	323	32.8%
Total SRs for Ward	986	100.0%

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