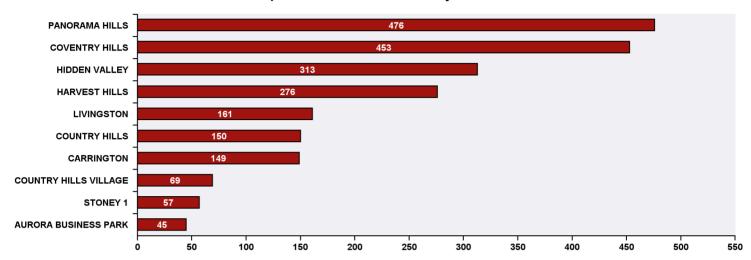
## 311 Top Public Service Requests (SRs) by Ward, **Community and Type**

for SRs created in June 2019





Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - Property Tax Account Inquiry	213	9.9%
Finance - ONLINE TIPP Agreement Request	190	8.8%
Bylaw - Long Grass - Weeds Infraction	109	5.1%
Finance - TIPP Agreement Request	95	4.4%
WRS - Cart Management	87	4.0%
CBS Inspection - Electrical	71	3.3%
Parks - Tree Concern - WAM	68	3.2%
CBS Inspection - Commercial or Multi-Family	54	2.5%
CBS Inspection - Residential Improvement Project - RIP	54	2.5%
Parks - Mowing Request - WAM	51	2.4%
WATS - Catch Basin Concerns	51	2.4%
Roads - Boulevard Maintenance	48	2.2%
WRS - Waste - Residential	46	2.1%
311 Contact Us	43	2.0%
WRS - New Service - Carts	37	1.7%
WRS - Recycling - Blue Cart	34	1.6%
WRS - Compost - Green Cart	32	1.5%
Roads - Backlane Maintenance	31	1.4%
Roads - Dead Animal Pick-Up	29	1.3%
CN - Subsidized Programs - Fair Entry	27	1.3%
Total Top 20 SR Types	1,370	63.6%
Total Other SRs	784	36.4%
Total SRs for Ward	2,154	100.0%