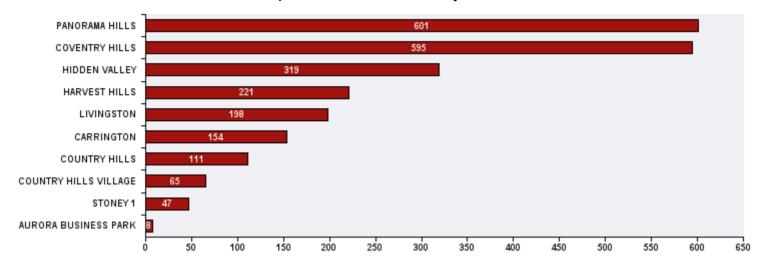
311 Top Public Service Requests (SRs) by Ward, **Community and Type**

for SRs created in June 2020

Top 10 Communities in Ward 3 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - Property Tax Account Inquiry	252	10.8%
Finance - ONLINE TIPP Agreement Request	164	7.0%
Bylaw - Long Grass - Weeds Infraction	91	3.9%
Finance - TIPP Agreement Request	86	3.7%
WRS - Cart Management	85	3.7%
WRS - Waste - Residential	84	3.6%
CBS Inspection - Electrical	70	3.0%
Parks - Mowing Request - WAM	70	3.0%
CBS Inspection - Residential Improvement Project - RIP	66	2.8%
WATS - Catch Basin Concerns	56	2.4%
Roads - Boulevard Maintenance	52	2.2%
Parks - Tree Concern - WAM	51	2.2%
311 Contact Us	50	2.1%
WRS - New Service - Carts	50	2.1%
Roads - Dead Animal Pick-Up	42	1.8%
WRS - Compost - Green Cart	42	1.8%
WRS - Recycling - Blue Cart	37	1.6%
CN - Subsidized Programs - Fair Entry	32	1.4%
CBS Inspection - Plumbing	31	1.3%
Roads - Street Cleaning	31	1.3%
Total Top 20 SR Types	1,442	61.9%
Total Other SRs	886	38.1%
Total SRs for Ward	2,328	100.0%