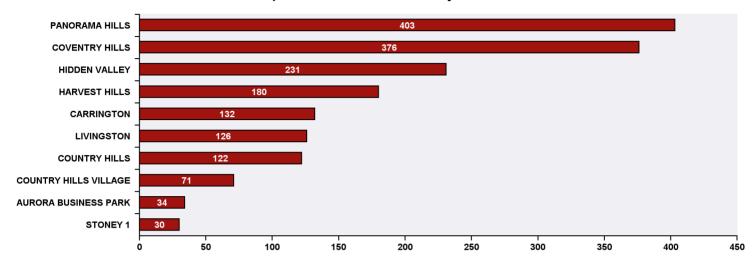
311 Top Public Service Requests (SRs) by Ward, **Community and Type**

for SRs created in May 2019

Top 10 Communities in Ward 3 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
City Clerk's - Civic Census (Public Inquiries)	136	8.0%
Finance - ONLINE TIPP Agreement Request	99	5.8%
Finance - Property Tax Account Inquiry	68	4.0%
WRS - Recycling - Blue Cart	65	3.8%
WRS - Cart Management	61	3.6%
WRS - New Service - Carts	61	3.6%
CBS Inspection - Electrical	57	3.3%
Finance - TIPP Agreement Request	56	3.3%
WRS - Compost - Green Cart	42	2.5%
CBS Inspection - Commercial or Multi-Family	41	2.4%
WRS - Waste - Residential	40	2.3%
CBS Inspection - Residential Improvement Project - RIP	39	2.3%
311 Contact Us	37	2.2%
Parks - Tree Concern - WAM	33	1.9%
AS - Animal at Large	25	1.5%
Roads - Street Cleaning	24	1.4%
Bylaw - Material on Public Property	23	1.3%
Roads - Dead Animal Pick-Up	23	1.3%
CN - Subsidized Programs - Fair Entry	21	1.2%
Roads - Pothole Maintenance	21	1.2%
Total Top 20 SR Types	972	56.9%
Total Other SRs	735	43.1%
Total SRs for Ward	1,707	100.0%