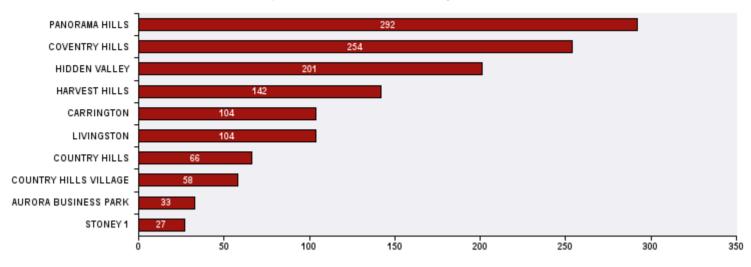


311 Top Public Service Requests (SRs) by Ward, Community and Type

for SRs created in October 2019

Top 10 Communities in Ward 3 by SR Volume



| Top 20 SR Types by Volume | SR Count | % of Total Ward |
|--|----------|-----------------|
| WRS - Cart Management | 68 | 5.3% |
| CBS Inspection - Residential Improvement Project - RIP | 64 | 5.0% |
| Finance - Property Tax Account Inquiry | 59 | 4.6% |
| CBS Inspection - Electrical | 51 | 4.0% |
| Finance - ONLINE TIPP Agreement Request | 45 | 3.5% |
| WRS - New Service - Carts | 40 | 3.1% |
| WRS - Compost - Green Cart | 34 | 2.7% |
| CBS Inspection - Commercial or Multi-Family | 32 | 2.5% |
| CT - Bus Route or Bus Schedule | 32 | 2.5% |
| Finance - TIPP Agreement Request | 31 | 2.4% |
| CN - Subsidized Programs - Fair Entry | 29 | 2.3% |
| CBS Inspection - Gas | 28 | 2.2% |
| CBS Inspection - Plumbing | 28 | 2.2% |
| CT - Employee Conduct | 28 | 2.2% |
| Roads - Dead Animal Pick-Up | 28 | 2.2% |
| Roads - Debris on Street/Sidewalk/Boulevard | 27 | 2.1% |
| WRS - Waste - Residential | 27 | 2.1% |
| WRS - Recycling - Blue Cart | 25 | 2.0% |
| AS - Animal at Large | 22 | 1.7% |
| Bylaw - Material on Public Property | 22 | 1.7% |
| Total Top 20 SR Types | 720 | 56.2% |
| Total Other SRs | 561 | 43.8% |
| Total SRs for Ward | 1,281 | 100.0% |

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