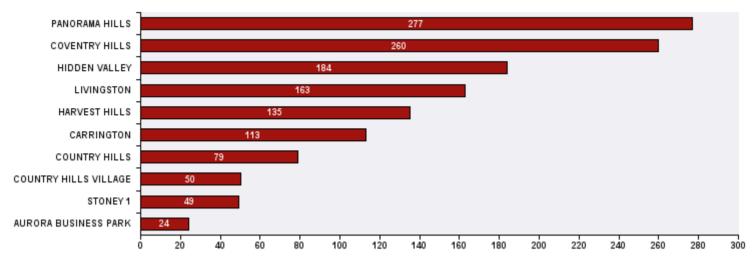


311 Top Public Service Requests (SRs) by Ward, Community and Type

for SRs created in October 2020

Top 10 Communities in Ward 3 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - Property Tax Account Inquiry	104	7.8%
CBS Inspection - Residential Improvement Project - RIP	98	7.3%
CBS Inspection - Electrical	66	4.9%
WRS - Cart Management	62	4.6%
Finance - ONLINE TIPP Agreement Request	61	4.6%
WRS - New Service - Carts	61	4.6%
CBS Inspection - Furnace Replacement	41	3.1%
Finance - TIPP Agreement Request	40	3.0%
WRS - Waste - Residential	40	3.0%
CBS Inspection - Commercial or Multi-Family	33	2.5%
CBS Inspection - Gas	32	2.4%
CN - Subsidized Programs - Fair Entry	25	1.9%
WRS - Recycling - Blue Cart	25	1.9%
CBS Inspection - Plumbing	24	1.8%
WRS - Compost - Green Cart	21	1.6%
Bylaw - Material on Public Property	19	1.4%
Parks - Pathway Concern - WAM	19	1.4%
Roads - Debris on Street/Sidewalk/Boulevard	18	1.3%
Parks - Tree Concern - WAM	17	1.3%
AS - Animal at Large	16	1.2%
CBS Inspection - Cancellation or Reschedule	16	1.2%
Roads - Signs - Traffic and Roadmarking	16	1.2%
Total Top 20 SR Types	854	63.9%
Total Other SRs	483	36.1%
Total SRs for Ward	1,337	100.0%

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