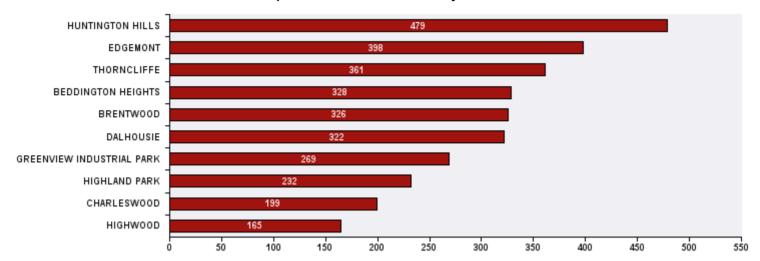
## 311 Top Public Service Requests (SRs) by Ward, **Community and Type**

for SRs created in July 2020

Top 10 Communities in Ward 4 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Parks - Tree Concern - WAM	240	6.0%
Bylaw - Long Grass - Weeds Infraction	190	4.8%
WRS - Cart Management	189	4.8%
Roads - Backlane Maintenance	166	4.2%
WATR - Industrial Monitoring Inquiry	159	4.0%
Roads - Pothole Maintenance	107	2.7%
WATS - Sewage Back-up	106	2.7%
Finance - Property Tax Account Inquiry	99	2.5%
AS - Pick Up Stray	87	2.2%
WRS - Waste - Residential	86	2.2%
Finance - ONLINE TIPP Agreement Request	74	1.9%
CBS Inspection - Residential Improvement Project - RIP	72	1.8%
Bylaw - Material on Public Property	70	1.8%
CBS Inspection - Electrical	65	1.6%
Roads - Sidewalk - Curb and Gutter Repair	62	1.6%
WRS - Compost - Green Cart	60	1.5%
CN - Subsidized Programs - Fair Entry	59	1.5%
Bylaw - Tree - Shrub Infraction	57	1.4%
WRS - Recycling - Blue Cart	56	1.4%
311 Contact Us	55	1.4%
Roads - Boulevard Maintenance	55	1.4%
Total Top 20 SR Types	2,114	53.2%
Total Other SRs	1,859	46.8%
Total SRs for Ward	3,973	100.0%