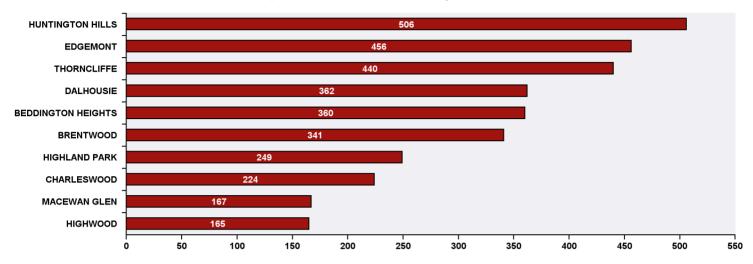


## 311 Top Public Service Requests (SRs) by Ward, Community and Type

for SRs created in June 2019

## Top 10 Communities in Ward 4 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - Property Tax Account Inquiry	323	7.6%
Parks - Tree Concern - WAM	236	5.5%
Bylaw - Long Grass - Weeds Infraction	201	4.7%
Finance - ONLINE TIPP Agreement Request	201	4.7%
Roads - Backlane Maintenance	192	4.5%
WRS - Cart Management	157	3.7%
WATS - Sewage Back-up	113	2.7%
Finance - TIPP Agreement Request	97	2.3%
AS - Pick Up Stray	95	2.2%
Roads - Pothole Maintenance	95	2.2%
CBS Inspection - Electrical	91	2.1%
311 Contact Us	83	1.9%
WRS - Compost - Green Cart	74	1.7%
CBS Inspection - Residential Improvement Project - RIP	67	1.6%
CN - Subsidized Programs - Fair Entry	62	1.5%
WATS - Sewer Maintenance	61	1.4%
WRS - Waste - Residential	59	1.4%
Bylaw - Material on Public Property	58	1.4%
Corporate - Graffiti Concerns	53	1.2%
Roads - Debris on Street/Sidewalk/Boulevard	53	1.2%
Total Top 20 SR Types	2,371	55.6%
Total Other SRs	1,890	44.4%
Total SRs for Ward	4,261	100.0%

© COPYRIGHT The City of Calgary ISC: Unrestricted