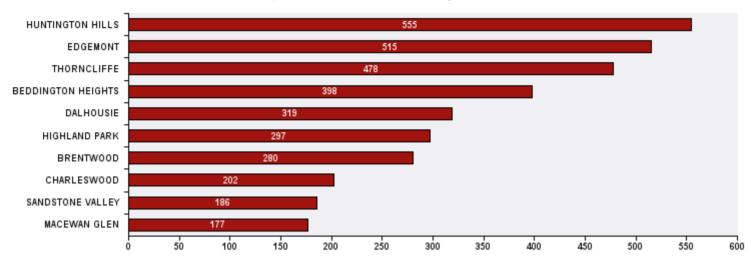


## 311 Top Public Service Requests (SRs) by Ward, Community and Type

for SRs created in June 2020

## Top 10 Communities in Ward 4 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - Property Tax Account Inquiry	266	6.0%
Parks - Tree Concern - WAM	233	5.3%
WRS - Cart Management	232	5.2%
Bylaw - Long Grass - Weeds Infraction	221	5.0%
Roads - Backlane Maintenance	204	4.6%
Finance - ONLINE TIPP Agreement Request	135	3.0%
WRS - Compost - Green Cart	126	2.8%
WATS - Sewage Back-up	112	2.5%
WRS - Waste - Residential	93	2.1%
Roads - Pothole Maintenance	92	2.1%
Roads - Debris on Street/Sidewalk/Boulevard	88	2.0%
AS - Pick Up Stray	87	2.0%
CN - Subsidized Programs - Fair Entry	86	1.9%
CBS Inspection - Electrical	76	1.7%
CBS Inspection - Residential Improvement Project - RIP	76	1.7%
311 Contact Us	70	1.6%
WRS - Recycling - Blue Cart	70	1.6%
Bylaw - Material on Public Property	69	1.6%
WATS - Sewer Maintenance	66	1.5%
Roads - Sidewalk - Curb and Gutter Repair	62	1.4%
Total Top 20 SR Types	2,464	55.6%
Total Other SRs	1,965	44.4%
Total SRs for Ward	4,429	100.0%

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