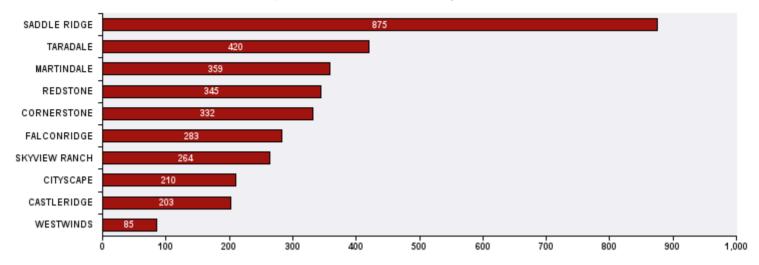


311 Top Public Service Requests (SRs) by Ward, Community and Type

for SRs created in July 2020

Top 10 Communities in Ward 5 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
WRS - Cart Management	376	10.2%
Finance - Property Tax Account Inquiry	189	5.1%
CBS Inspection - Residential Improvement Project - RIP	177	4.8%
Bylaw - Temporary Signs Infraction on City Property	176	4.8%
CBS Inspection - Electrical	155	4.2%
WRS - Programs	141	3.8%
WRS - New Service - Carts	117	3.2%
CN - Subsidized Programs - Fair Entry	103	2.8%
WATS - Catch Basin Concerns	100	2.7%
CBS Inspection - Plumbing	99	2.7%
CBS Inspection - SCP - New Home	83	2.3%
Finance - TIPP Agreement Request	80	2.2%
WRS - Waste - Residential	75	2.0%
Bylaw - Material on Public Property	71	1.9%
CBS Inspection - Commercial or Multi-Family	71	1.9%
Finance - ONLINE TIPP Agreement Request	68	1.8%
Bylaw - Long Grass - Weeds Infraction	64	1.7%
Roads - Roadway Maintenance	62	1.7%
WRS - Recycling - Blue Cart	53	1.4%
WRS - Compost - Green Cart	52	1.4%
Total Top 20 SR Types	2,312	62.9%
Total Other SRs	1,366	37.1%
Total SRs for Ward	3,678	100.0%