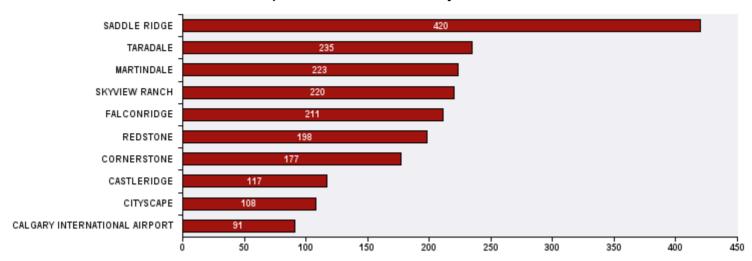
## 311 Top Public Service Requests (SRs) by Ward, **Community and Type**

for SRs created in September 2019

Top 10 Communities in Ward 5 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - Property Tax Account Inquiry	133	5.7%
CBS Inspection - Residential Improvement Project - RIP	122	5.2%
CBS Inspection - Commercial or Multi-Family	100	4.3%
WRS - New Service - Carts	99	4.2%
CBS Inspection - Electrical	97	4.1%
WRS - Cart Management	83	3.5%
CBS Inspection - Plumbing	65	2.8%
Finance - TIPP Agreement Request	59	2.5%
Bylaw - Material on Public Property	55	2.3%
Roads - Dead Animal Pick-Up	51	2.2%
WRS - Waste - Residential	44	1.9%
CBS Inspection - Gas	38	1.6%
CT - Employee Conduct	37	1.6%
CBS Inspection - Cancellation or Reschedule	36	1.5%
CN - Subsidized Programs - Fair Entry	36	1.5%
Roads - Debris on Street/Sidewalk/Boulevard	36	1.5%
WRS - Recycling - Blue Cart	36	1.5%
CBS Inspection - Heating & Ventilation	35	1.5%
Finance - ONLINE TIPP Agreement Request	34	1.4%
Bylaw - Temporary Signs Infraction on City Property	33	1.4%
Total Top 20 SR Types	1,229	52.4%
Total Other SRs	1,116	47.6%
Total SRs for Ward	2,345	100.0%