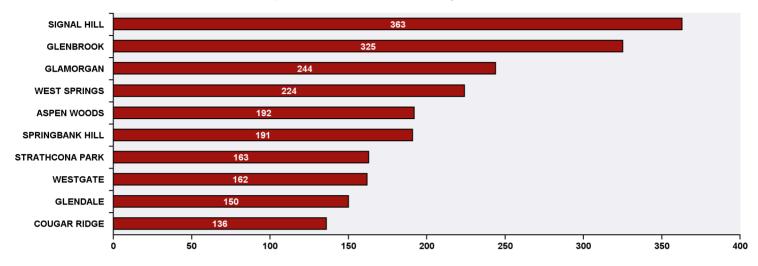


## 311 Top Public Service Requests (SRs) by Ward, Community and Type

for SRs created in April 2019

## Top 10 Communities in Ward 6 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
City Clerk's - Civic Census (Public Inquiries)	297	11.5%
Parks - Tree Concern - WAM	127	4.9%
Roads - Street Cleaning	89	3.4%
Finance - Property Tax Account Inquiry	86	3.3%
Finance - ONLINE TIPP Agreement Request	71	2.7%
WRS - Waste - Residential	67	2.6%
Parks - Wildlife Sightings	63	2.4%
WRS - Cart Management	63	2.4%
CBS Inspection - Electrical	62	2.4%
Roads - Pothole Maintenance	57	2.2%
Roads - Backlane Maintenance	53	2.1%
Bylaw - Temporary Signs Infraction on City Property	50	1.9%
WATS - Service and Main Valve Issues	48	1.9%
Roads - Streetlight Maintenance	44	1.7%
CBS Inspection - Furnace Replacement	41	1.6%
Roads - Debris on Street/Sidewalk/Boulevard	39	1.5%
Bylaw - Material on Public Property	38	1.5%
CBS Inspection - Residential Improvement Project - RIP	36	1.4%
WRS - Recycling - Blue Cart	33	1.3%
WRS - Compost - Green Cart	31	1.2%
Total Top 20 SR Types	1,395	54.0%
Total Other SRs	1,188	46.0%
Total SRs for Ward	2,583	100.0%