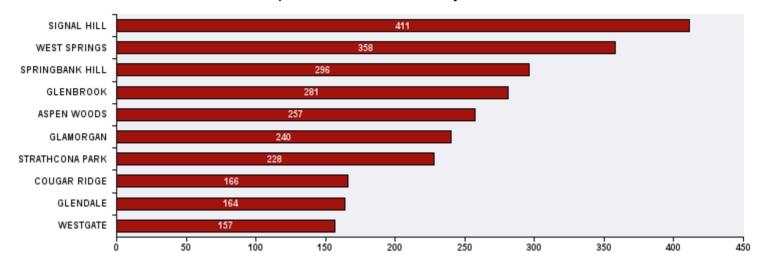
## 311 Top Public Service Requests (SRs) by Ward, **Community and Type**

for SRs created in April 2020

Top 10 Communities in Ward 6 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
CFD - Operation Birthdays	818	27.8%
Finance - Property Tax Account Inquiry	112	3.8%
Roads - Street Cleaning	88	3.0%
WRS - Cart Management	85	2.9%
WRS - Waste - Residential	79	2.7%
WRS - Compost - Green Cart	71	2.4%
Parks - Tree Concern - WAM	68	2.3%
Finance - ONLINE TIPP Agreement Request	66	2.2%
Bylaw - Disturbance and Behavioural Concerns	63	2.1%
Roads - Pothole Maintenance	59	2.0%
Roads - Backlane Maintenance	55	1.9%
WRS - Recycling - Blue Cart	53	1.8%
Roads - Roadway Maintenance	48	1.6%
Roads - Sidewalk - Curb and Gutter Repair	43	1.5%
311 Contact Us	42	1.4%
WATS - Service and Main Valve Issues	40	1.4%
CBS Inspection - Residential Improvement Project - RIP	39	1.3%
Bylaw - Material on Public Property	37	1.3%
Roads - Streetlight Maintenance	36	1.2%
WATS - Catch Basin Concerns	35	1.2%
Total Top 20 SR Types	1,937	65.8%
Total Other SRs	1,006	34.2%
Total SRs for Ward	2,943	100.0%