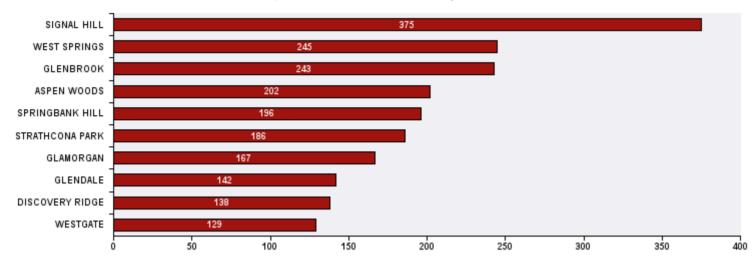


311 Top Public Service Requests (SRs) by Ward, Community and Type

for SRs created in August 2020

Top 10 Communities in Ward 6 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Parks - Tree Concern - WAM	149	6.2%
Bylaw - Long Grass - Weeds Infraction	117	4.8%
Finance - Property Tax Account Inquiry	106	4.4%
Finance - ONLINE TIPP Agreement Request	96	4.0%
CBS Inspection - Electrical	93	3.8%
WRS - Cart Management	91	3.8%
WRS - Waste - Residential	57	2.4%
CBS Inspection - Residential Improvement Project - RIP	56	2.3%
Parks - Wildlife Sightings	50	2.1%
Finance - TIPP Agreement Request	43	1.8%
Roads - Pothole Maintenance	40	1.7%
Corporate - Face Covering Concerns	34	1.4%
311 Contact Us	32	1.3%
Roads - Dead Animal Pick-Up	32	1.3%
Roads - Sidewalk - Curb and Gutter Repair	32	1.3%
CBS - RIM - Property Research	31	1.3%
Parks - Natural Area Maintenance - WAM	28	1.2%
Parks - Mowing Request - WAM	27	1.1%
Roads - Signs - Missing - Damaged	27	1.1%
Bylaw - Material on Public Property	26	1.1%
Roads - Debris on Street/Sidewalk/Boulevard	26	1.1%
WATS - Sewage Back-up	26	1.1%
Total Top 20 SR Types	1,219	50.4%
Total Other SRs	1,202	49.6%
Total SRs for Ward	2,421	100.0%

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