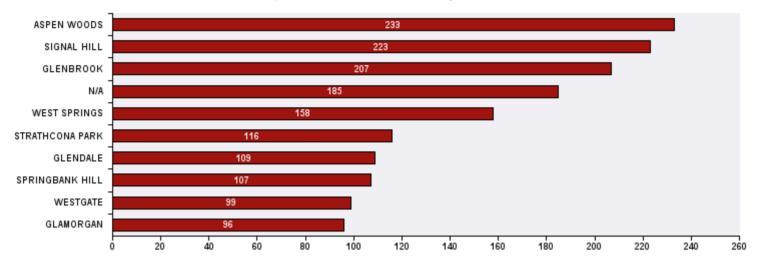


311 Top Public Service Requests (SRs) by Ward, Community and Type

for SRs created in December 2019

Top 10 Communities in Ward 6 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Bylaw - Snow and Ice on Sidewalk	336	18.4%
Finance - ONLINE TIPP Agreement Request	81	4.4%
Finance - Property Tax Account Inquiry	76	4.2%
WRS - Cart Management	68	3.7%
WATS - Water Main Break or Leak	66	3.6%
Roads - Snow and Ice Control	57	3.1%
WRS - Waste - Residential	44	2.4%
WATS - Sewage Back-up	42	2.3%
Finance - TIPP Agreement Request	39	2.1%
Parks - Snow and Ice Concerns - WAM	36	2.0%
WRS - Recycling - Blue Cart	36	2.0%
CBS Inspection - Electrical	35	1.9%
CBS Inspection - Gas	33	1.8%
CBS Inspection - Commercial or Multi-Family	32	1.8%
CBS Inspection - Residential Improvement Project - RIP	31	1.7%
Roads - Streetlight Maintenance	31	1.7%
WRS - Compost - Green Cart	30	1.6%
CBS Inspection - Furnace Replacement	29	1.6%
Roads - Traffic or Pedestrian Light Repair	21	1.2%
Bylaw - Material on Public Property	20	1.1%
Total Top 20 SR Types	1,143	62.7%
Total Other SRs	680	37.3%
Total SRs for Ward	1,823	100.0%

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