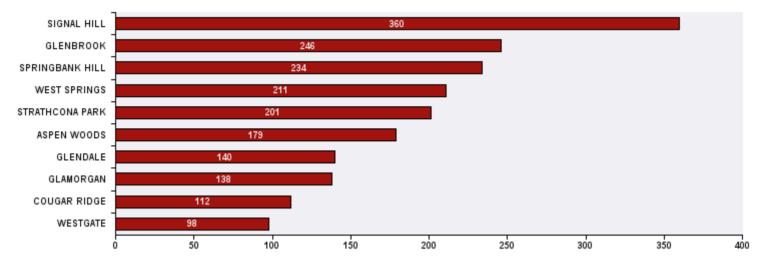


311 Top Public Service Requests (SRs) by Ward, Community and Type

for SRs created in January 2021

Top 10 Communities in Ward 6 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Roads - Snow and Ice Control	290	13.1%
Bylaw - Snow and Ice on Sidewalk	183	8.3%
WRS - Cart Management	139	6.3%
Finance - Property Tax Account Inquiry	120	5.4%
Finance - ONLINE TIPP Agreement Request	117	5.3%
WRS - Recycling - Blue Cart	77	3.5%
Parks - Snow and Ice Concerns - WAM	61	2.8%
CBS Inspection - Electrical	56	2.5%
CBS Inspection - Furnace Replacement	51	2.3%
WRS - Waste - Residential	49	2.2%
Finance - TIPP Agreement Request	47	2.1%
WRS - Compost - Green Cart	45	2.0%
Roads - Traffic or Pedestrian Light Repair	41	1.9%
CBS Inspection - Residential Improvement Project - RIP	40	1.8%
Bylaw - Material on Public Property	29	1.3%
Parks - Wildlife Sightings	29	1.3%
CBS Inspection - Gas	28	1.3%
CBS Inspection - Plumbing	27	1.2%
Corporate - Graffiti Concerns	26	1.2%
CBS - RIM - Property Research	24	1.1%
WATS - Sewage Back-up	24	1.1%
Total Top 20 SR Types	1,503	68.0%
Total Other SRs	706	32.0%
Total SRs for Ward	2,209	100.0%

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