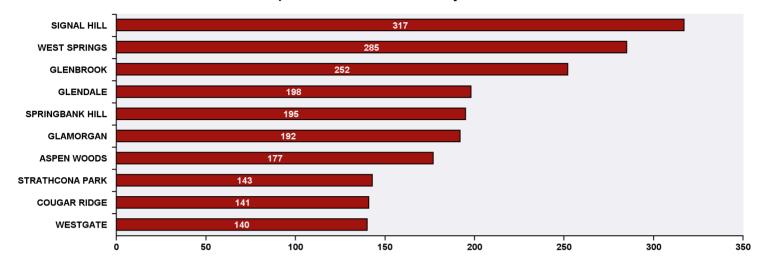
311 Top Public Service Requests (SRs) by Ward, **Community and Type**

for SRs created in July 2019





Top 20 SR Types by Volume	SR Count	% of Total Ward
Parks - Tree Concern - WAM	137	5.7%
Bylaw - Long Grass - Weeds Infraction	121	5.0%
Finance - Property Tax Account Inquiry	118	4.9%
WRS - Cart Management	102	4.2%
CBS Inspection - Electrical	97	4.0%
Finance - ONLINE TIPP Agreement Request	61	2.5%
WRS - Waste - Residential	57	2.4%
Roads - Backlane Maintenance	56	2.3%
CBS Inspection - Residential Improvement Project - RIP	48	2.0%
WRS - Compost - Green Cart	48	2.0%
Bylaw - Tree - Shrub Infraction	43	1.8%
WRS - Recycling - Blue Cart	42	1.7%
311 Contact Us	41	1.7%
Bylaw - Material on Public Property	39	1.6%
Parks - Mowing Request - WAM	39	1.6%
CBS Inspection - Plumbing	38	1.6%
Roads - Roadway Maintenance	37	1.5%
Roads - Boulevard Maintenance	35	1.5%
Roads - Sidewalk - Curb and Gutter Repair	35	1.5%
CBS Inspection - Furnace Replacement	33	1.4%
Finance - TIPP Agreement Request	33	1.4%
Total Top 20 SR Types	1,260	52.3%
Total Other SRs	1,150	47.7%
Total SRs for Ward	2,410	100.0%