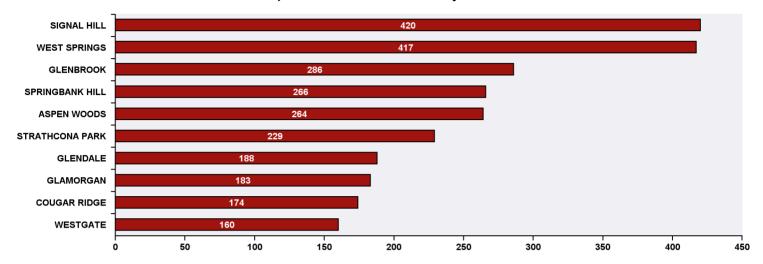
311 Top Public Service Requests (SRs) by Ward, **Community and Type**

for SRs created in June 2019





Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - ONLINE TIPP Agreement Request	266	8.9%
Finance - Property Tax Account Inquiry	257	8.6%
Parks - Tree Concern - WAM	150	5.0%
Bylaw - Long Grass - Weeds Infraction	145	4.8%
Finance - TIPP Agreement Request	110	3.7%
WRS - Cart Management	106	3.5%
CBS Inspection - Electrical	99	3.3%
Parks - Mowing Request - WAM	94	3.1%
311 Contact Us	63	2.1%
WRS - Compost - Green Cart	62	2.1%
WRS - Waste - Residential	54	1.8%
WRS - Recycling - Blue Cart	47	1.6%
CBS Inspection - Residential Improvement Project - RIP	46	1.5%
Roads - Backlane Maintenance	45	1.5%
Roads - Dead Animal Pick-Up	39	1.3%
WATS - Catch Basin Concerns	39	1.3%
Parks - Wildlife Sightings	34	1.1%
Roads - Debris on Street/Sidewalk/Boulevard	34	1.1%
Roads - Streetlight Maintenance	34	1.1%
WATS - Sewage Back-up	33	1.1%
Total Top 20 SR Types	1,757	58.6%
Total Other SRs	1,239	41.4%
Total SRs for Ward	2,996	100.0%