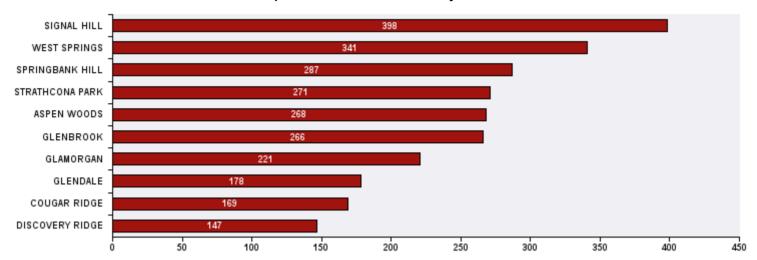
311 Top Public Service Requests (SRs) by Ward, **Community and Type**

for SRs created in June 2020





Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - Property Tax Account Inquiry	281	9.3%
Finance - ONLINE TIPP Agreement Request	194	6.5%
Parks - Tree Concern - WAM	182	6.1%
WRS - Cart Management	143	4.8%
Bylaw - Long Grass - Weeds Infraction	141	4.7%
WRS - Compost - Green Cart	87	2.9%
CBS Inspection - Electrical	80	2.7%
Finance - TIPP Agreement Request	78	2.6%
Roads - Pothole Maintenance	74	2.5%
Parks - Mowing Request - WAM	59	2.0%
Bylaw - Material on Public Property	58	1.9%
WATS - Catch Basin Concerns	54	1.8%
CBS Inspection - Residential Improvement Project - RIP	53	1.8%
CBS Inspection - Furnace Replacement	47	1.6%
Roads - Sidewalk - Curb and Gutter Repair	46	1.5%
CBS Inspection - Commercial or Multi-Family	43	1.4%
CN - Subsidized Programs - Fair Entry	43	1.4%
311 Contact Us	36	1.2%
Bylaw - Noise Concerns	34	1.1%
Roads - Backlane Maintenance	34	1.1%
Total Top 20 SR Types	1,767	58.8%
Total Other SRs	1,239	41.2%
Total SRs for Ward	3,006	100.0%