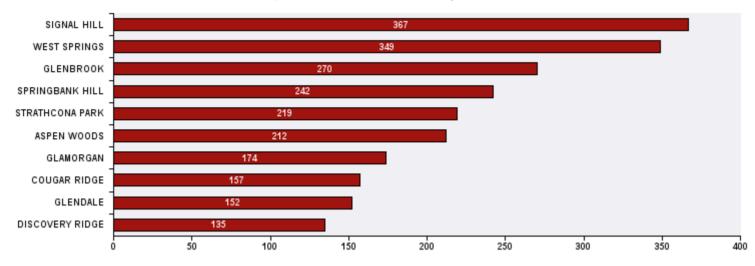


311 Top Public Service Requests (SRs) by Ward, Community and Type

for SRs created in May 2020

Top 10 Communities in Ward 6 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
WRS - Compost - Green Cart	192	7.2%
CFD - Operation Birthdays	156	5.8%
Finance - Property Tax Account Inquiry	155	5.8%
WRS - Cart Management	121	4.5%
Parks - Tree Concern - WAM	118	4.4%
Finance - ONLINE TIPP Agreement Request	107	4.0%
WRS - Waste - Residential	73	2.7%
Roads - Pothole Maintenance	71	2.7%
311 Contact Us	48	1.8%
Roads - Backlane Maintenance	46	1.7%
WATS - Catch Basin Concerns	45	1.7%
CBS Inspection - Electrical	44	1.6%
Bylaw - Disturbance and Behavioural Concerns	43	1.6%
Roads - Street Cleaning	43	1.6%
Roads - Sidewalk - Curb and Gutter Repair	41	1.5%
Finance - TIPP Agreement Request	40	1.5%
WATS - Service and Main Valve Issues	40	1.5%
Bylaw - Material on Public Property	37	1.4%
WRS - Recycling - Blue Cart	34	1.3%
AS - Animal at Large	29	1.1%
Total Top 20 SR Types	1,483	55.5%
Total Other SRs	1,191	44.5%
Total SRs for Ward	2,674	100.0%