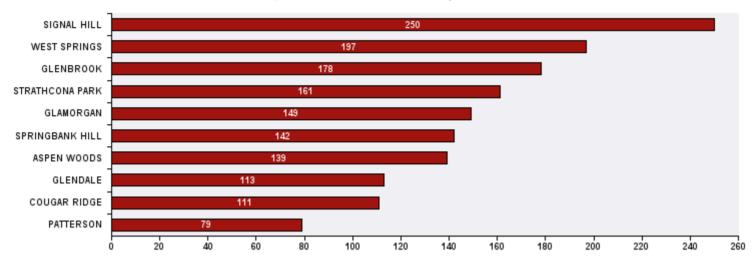
## 311 Top Public Service Requests (SRs) by Ward, **Community and Type**

for SRs created in November 2019





Top 20 SR Types by Volume	SR Count	% of Total Ward
Bylaw - Snow and Ice on Sidewalk	83	4.6%
Finance - Property Tax Account Inquiry	83	4.6%
Finance - ONLINE TIPP Agreement Request	77	4.3%
Roads - Snow and Ice Control	76	4.2%
WRS - Waste - Residential	75	4.2%
WRS - Cart Management	67	3.7%
Roads - Streetlight Maintenance	51	2.8%
CBS Inspection - Electrical	50	2.8%
WRS - Compost - Green Cart	47	2.6%
CBS Inspection - Furnace Replacement	44	2.5%
Finance - TIPP Agreement Request	42	2.3%
CBS Inspection - Residential Improvement Project - RIP	39	2.2%
Corporate - Graffiti Concerns	38	2.1%
Bylaw - Material on Public Property	36	2.0%
WATS - Sewage Back-up	36	2.0%
Roads - Debris on Street/Sidewalk/Boulevard	31	1.7%
CBS Inspection - Commercial or Multi-Family	29	1.6%
CN - Subsidized Programs - Fair Entry	27	1.5%
CT - Employee Conduct	27	1.5%
Roads - Traffic or Pedestrian Light Repair	26	1.4%
Total Top 20 SR Types	984	54.8%
Total Other SRs	811	45.2%
Total SRs for Ward	1,795	100.0%