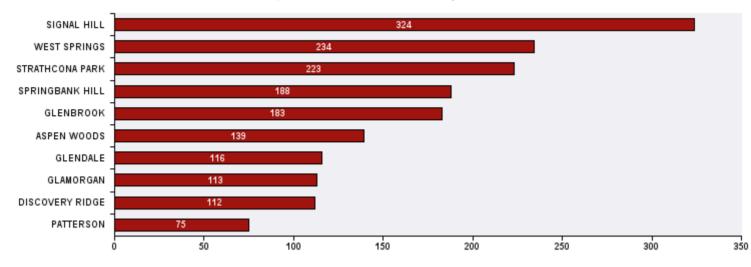


311 Top Public Service Requests (SRs) by Ward, Community and Type

for SRs created in November 2020

Top 10 Communities in Ward 6 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - Property Tax Account Inquiry	125	6.2%
WRS - Compost - Green Cart	125	6.2%
WRS - Cart Management	102	5.0%
WRS - Waste - Residential	102	5.0%
Finance - ONLINE TIPP Agreement Request	95	4.7%
Bylaw - Snow and Ice on Sidewalk	89	4.4%
CBS Inspection - Electrical	65	3.2%
CBS Inspection - Furnace Replacement	58	2.9%
CBS Inspection - Residential Improvement Project - RIP	51	2.5%
CT - Bus Route or Bus Schedule	43	2.1%
Finance - TIPP Agreement Request	42	2.1%
CBS Inspection - Commercial or Multi-Family	40	2.0%
CBS Inspection - Gas	36	1.8%
WRS - Recycling - Blue Cart	36	1.8%
CBS - RIM - Property Research	31	1.5%
Parks - Tree Concern - WAM	31	1.5%
CBS Inspection - Plumbing	28	1.4%
Parks - Wildlife Sightings	28	1.4%
Bylaw - Material on Public Property	27	1.3%
311 Contact Us	26	1.3%
Total Top 20 SR Types	1,180	58.1%
Total Other SRs	850	41.9%
Total SRs for Ward	2,030	100.0%