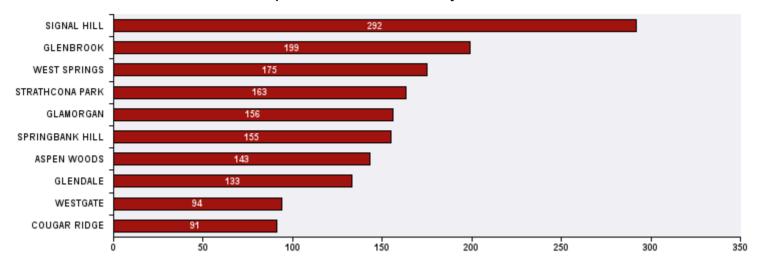
311 Top Public Service Requests (SRs) by Ward, **Community and Type**

for SRs created in October 2019





Top 20 SR Types by Volume	SR Count	% of Total Ward
CBS Inspection - Furnace Replacement	101	5.4%
WRS - Cart Management	93	4.9%
Finance - Property Tax Account Inquiry	81	4.3%
Finance - ONLINE TIPP Agreement Request	74	3.9%
CBS Inspection - Electrical	72	3.8%
CBS Inspection - Residential Improvement Project - RIP	51	2.7%
Roads - Streetlight Maintenance	46	2.4%
WRS - Compost - Green Cart	43	2.3%
WRS - Waste - Residential	43	2.3%
Parks - Tree Concern - WAM	40	2.1%
CBS Inspection - SCP - New Home	39	2.1%
WATS - Sewage Back-up	38	2.0%
Parks - Wildlife Sightings	37	2.0%
CBS Inspection - Commercial or Multi-Family	34	1.8%
Roads - Traffic or Pedestrian Light Repair	32	1.7%
CBS Inspection - Gas	31	1.6%
Corporate - Graffiti Concerns	30	1.6%
Bylaw - Material on Public Property	29	1.5%
Finance - TIPP Agreement Request	27	1.4%
Roads - Backlane Maintenance	27	1.4%
Total Top 20 SR Types	968	51.4%
Total Other SRs	917	48.6%
Total SRs for Ward	1,885	100.0%