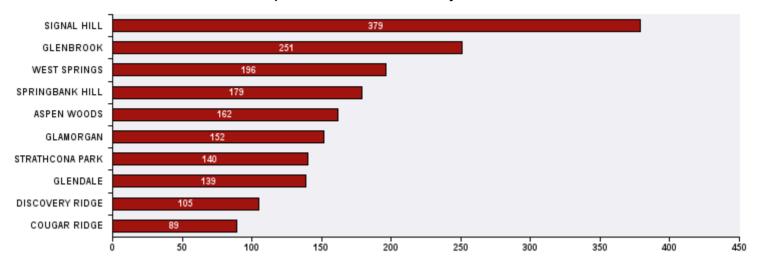
## 311 Top Public Service Requests (SRs) by Ward, **Community and Type**

for SRs created in October 2020





Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - Property Tax Account Inquiry	145	6.9%
CBS Inspection - Electrical	81	3.8%
WRS - Cart Management	80	3.8%
Finance - ONLINE TIPP Agreement Request	67	3.2%
CBS Inspection - Residential Improvement Project - RIP	64	3.0%
WRS - Recycling - Blue Cart	64	3.0%
CT - Bus Route or Bus Schedule	51	2.4%
CBS Inspection - Furnace Replacement	50	2.4%
Finance - TIPP Agreement Request	49	2.3%
CBS Inspection - Commercial or Multi-Family	44	2.1%
CBS Inspection - Plumbing	44	2.1%
Roads - Snow and Ice Control	43	2.0%
WRS - Waste - Residential	42	2.0%
Parks - Tree Concern - WAM	40	1.9%
WRS - Compost - Green Cart	37	1.8%
CBS Inspection - Gas	36	1.7%
Corporate - Encampment Concerns	36	1.7%
Bylaw - Material on Public Property	34	1.6%
WATS - Sewage Back-up	34	1.6%
CT - Employee Conduct	32	1.5%
Total Top 20 SR Types	1,073	51.0%
Total Other SRs	1,031	49.0%
Total SRs for Ward	2,104	100.0%