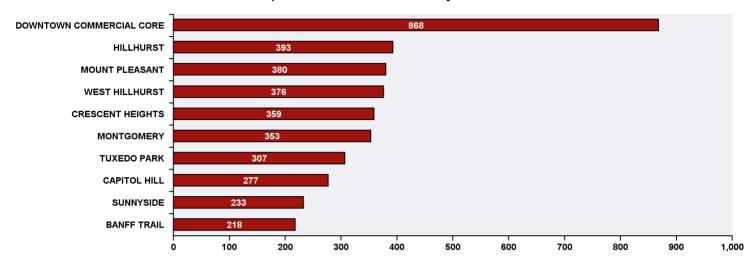
311 Top Public Service Requests (SRs) by Ward, **Community and Type**

for SRs created in April 2019





Top 20 SR Types by Volume	SR Count	% of Total Ward
City Clerk's - Civic Census (Public Inquiries)	442	8.8%
Roads - Street Cleaning	288	5.7%
CBS Inspection - Commercial or Multi-Family	159	3.2%
Finance - Property Tax Account Inquiry	137	2.7%
CT - Employee Conduct	126	2.5%
Parks - Tree Concern - WAM	125	2.5%
CBS Inspection - SCP - New Home	112	2.2%
Corporate - Graffiti Concerns	110	2.2%
WRS - Cart Management	108	2.1%
Roads - Streetlight Maintenance	99	2.0%
CBS Inspection - Electrical	92	1.8%
Roads - Debris on Street/Sidewalk/Boulevard	86	1.7%
Roads - Backlane Maintenance	85	1.7%
Bylaw - Material on Public Property	83	1.6%
Roads - Pothole Maintenance	78	1.5%
WRS - Commercial Collection Services	70	1.4%
WATS - Sewage Back-up	66	1.3%
Corporate - Encampment Concerns	62	1.2%
Roads - Signs - Missing - Damaged	61	1.2%
Roads - Signs - Parking	61	1.2%
Total Top 20 SR Types	2,450	48.6%
Total Other SRs	2,596	51.4%
Total SRs for Ward	5,046	100.0%