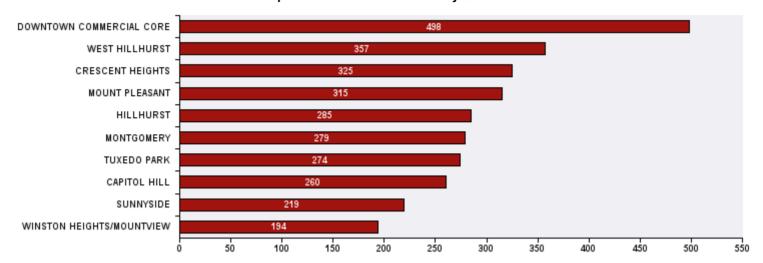
311 Top Public Service Requests (SRs) by Ward, **Community and Type**

for SRs created in April 2020

Top 10 Communities in Ward 7 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
CFD - Operation Birthdays	505	12.3%
Corporate - Graffiti Concerns	161	3.9%
Roads - Backlane Maintenance	151	3.7%
WRS - Cart Management	137	3.3%
Finance - Property Tax Account Inquiry	127	3.1%
WRS - Waste - Residential	117	2.9%
Bylaw - Disturbance and Behavioural Concerns	112	2.7%
CBS Inspection - Commercial or Multi-Family	90	2.2%
CBS Inspection - SCP - New Home	82	2.0%
Parks - Tree Concern - WAM	70	1.7%
Roads - Street Cleaning	70	1.7%
311 Contact Us	67	1.6%
WATS - Catch Basin Concerns	61	1.5%
Finance - ONLINE TIPP Agreement Request	60	1.5%
Roads - Pothole Maintenance	60	1.5%
CBS Inspection - Electrical	58	1.4%
WATS - Sewage Back-up	57	1.4%
Roads - Streetlight Maintenance	56	1.4%
Roads - Debris on Street/Sidewalk/Boulevard	53	1.3%
Roads - Sidewalk - Curb and Gutter Repair	53	1.3%
Total Top 20 SR Types	2,147	52.4%
Total Other SRs	1,950	47.6%
Total SRs for Ward	4,097	100.0%