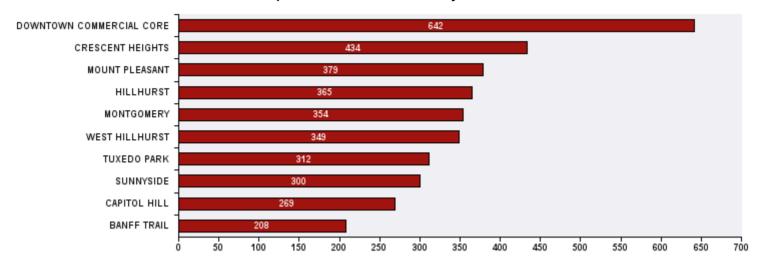
311 Top Public Service Requests (SRs) by Ward, **Community and Type**

for SRs created in August 2020





Top 20 SR Types by Volume	SR Count	% of Total Ward
Parks - Tree Concern - WAM	216	4.5%
WRS - Cart Management	177	3.7%
Corporate - Graffiti Concerns	156	3.3%
Finance - Property Tax Account Inquiry	144	3.0%
Bylaw - Long Grass - Weeds Infraction	127	2.7%
Roads - Backlane Maintenance	116	2.4%
Roads - Sidewalk - Curb and Gutter Repair	101	2.1%
CBS Inspection - Commercial or Multi-Family	94	2.0%
TP - Community Traffic - Cycling - Pedestrian Inquiries	93	1.9%
311 Contact Us	90	1.9%
CBS Inspection - Electrical	89	1.9%
Bylaw - Material on Public Property	87	1.8%
Roads - Debris on Street/Sidewalk/Boulevard	86	1.8%
Corporate - Face Covering Concerns	83	1.7%
Parks - Garbage - WAM	81	1.7%
Finance - ONLINE TIPP Agreement Request	76	1.6%
WATS - Sewage Back-up	70	1.5%
CT - Employee Conduct	68	1.4%
Roads - Pothole Maintenance	66	1.4%
CBS Inspection - Residential Improvement Project - RIP	64	1.3%
Total Top 20 SR Types	2,084	43.6%
Total Other SRs	2,700	56.4%
Total SRs for Ward	4,784	100.0%